

---

# Obie

The word "Obie" is written in a bold, black, sans-serif font. The letter "O" has a small, orange, rounded square on top of it.

## User Guide

Installation instructions for mounting on a standard or drop ceiling using an adjustable ceiling mount.

---



---

# TABLE OF CONTENTS

<b>1. What's in the Box?</b>	<b>6</b>
<b>2. Choose Your Setup</b>	<b>6</b>
Technical Requirements for Installing	8
<b>3. Installing The Mount</b>	<b>9</b>
3.1 Sheetrock Ceiling	10
3.2 Concrete Ceiling	11
3.3 Wooden Ceiling	13
<b>4. Securing the Obie &amp; Adjusting the Projection</b>	<b>14</b>
<b>5. How to operate Obie</b>	<b>15</b>
<b>6. Warnings and Precautions</b>	<b>16</b>
<b>7. Disclaimer</b>	<b>16</b>
<b>8. Onboarding</b>	<b>20</b>
Adjust Projection	22
Internet	23
Update	24
Playmode	25
<b>9. Remote Control</b>	<b>27</b>

---

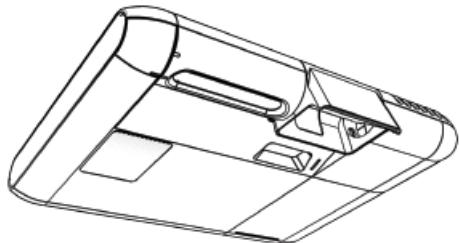
---

<b>10. General Menu</b>	<b>28</b>
<b>11. Library</b>	<b>31</b>
Game Information	33
<b>12. Playlist</b>	<b>34</b>
Game Settings	35
Edit Playlist	37
Manage Playlist	41
Create a New Playlist	43
Edit Playlist Settings	45
<b>13. Schedules</b>	<b>47</b>
Create a Schedule	50
<b>14. Settings</b>	<b>54</b>
Playmode	55
Internet	56
Timezone	57
Adjust Projection	58
Calibration	59
Device Information	60
Reboot Device	61
<b>15. Troubleshoot</b>	<b>62</b>
<b>16. EyeClick Product Warranty</b>	<b>64</b>

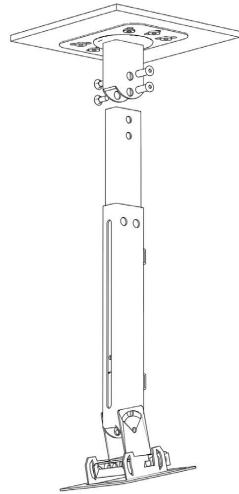
---

# 1. WHAT'S IN THE BOX?

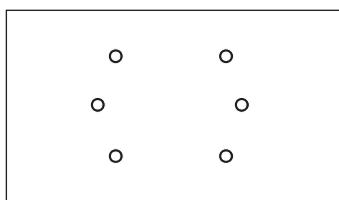
Inside the box, you'll find all the essential components and accessories needed to get started with your product, carefully packed for easy setup and use.



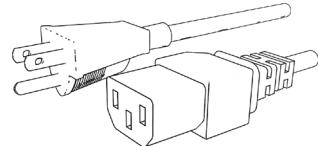
Obie Device X1



Ceiling Mount X1



Drilling Template X1



Power Cable X1



Screws X 4



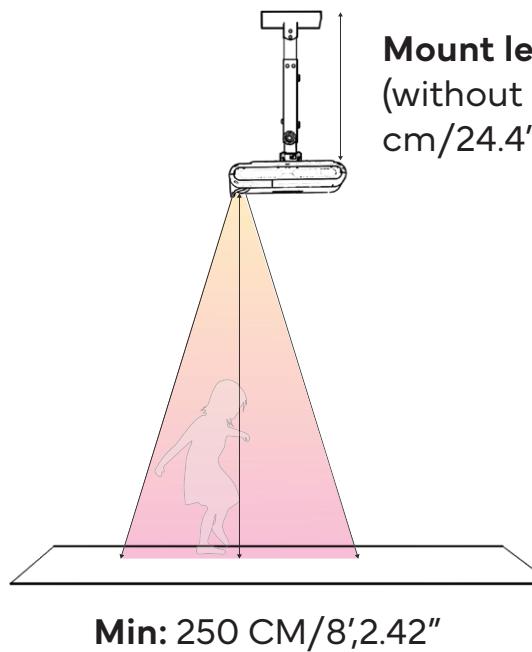
Plugs X 4



Washers X 4

## 2. CHOOSE YOUR SETUP

### Floor Projection



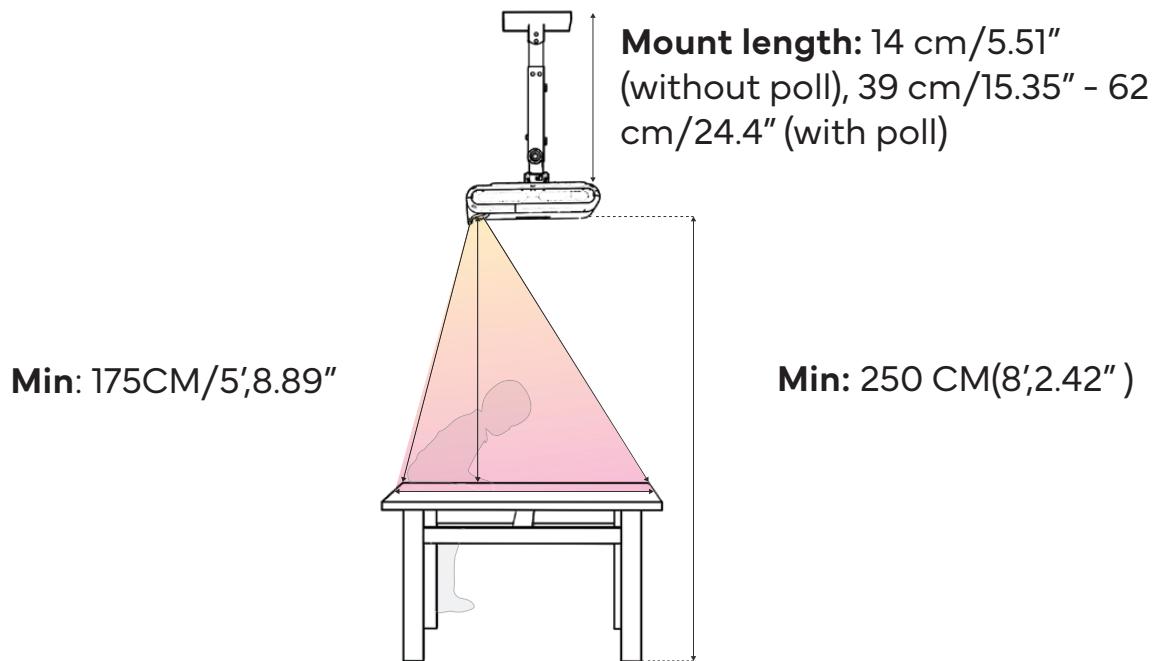
**Mount length:** 14 cm/5.51" (without poll), 39 cm/15.35" - 62 cm/24.4" (with poll)

**Min:** 250 CM/8'2.42"

### Projection area:

Recommended a minimum of 200cm x 125 CM (78.74" \* 49.21")

### Table Projection



**Mount length:** 14 cm/5.51" (without poll), 39 cm/15.35" - 62 cm/24.4" (with poll)

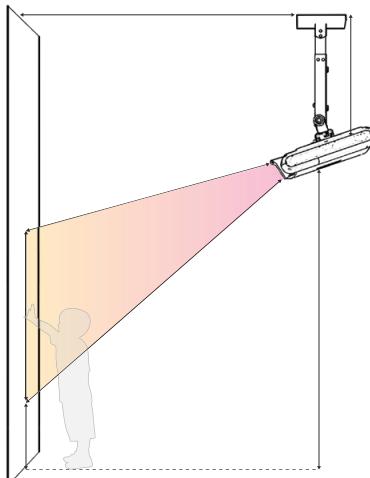
**Min:** 175CM/5'8.89"

**Min:** 250 CM(8'2.42")

## Wall Projection

---

**Min: 250 CM/8',2.42"**



**Mount length:** 14 cm/5.51" (without poll), 39 cm/15.35"- 62 cm/24.4" (with poll)

**Min: 250 CM(8',2.42" )**

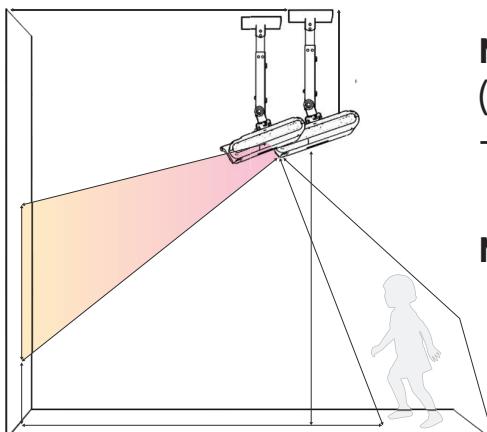
**Projection area:**  
Recommended a minimum of 200cm x 125 CM (78.74" \* 49.21")

**Recommended height:** 30 CM/11.81"

## Avatar Wall Projection

---

**Min: 250 CM/8',2.42"**



**Mount length:** 14 cm/5.51" (without poll), 39 cm/15.35"- 62 cm/24.4" (with poll)

**Min: 250 CM(8',2.42" )**

**Projection area:**  
Recommended a minimum of 200cm x 125 CM (78.74" \* 49.21")

**Recommended height:** 30 CM/11.81"

**Play area distance:** 3-5 meters/ 9',10.11" - 16',4.85"

## Important information

---

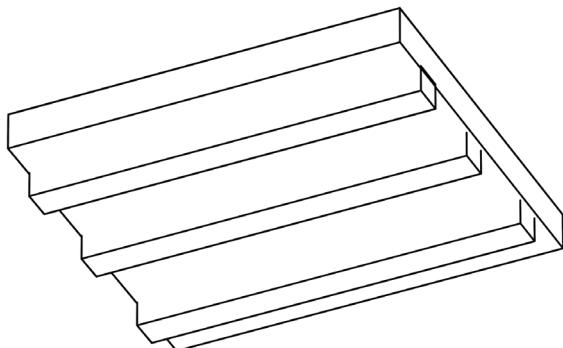
- Make sure to have an electricity socket near the installation location.
- In some cases you can change the setup without the need to change the mount installation. For example, you can change from wall to table by adjusting the position of the projection area and the angle of the Obie

## 2. CHOOSE YOUR SETUP / TECHNICAL REQUIREMENTS FOR INSTALLING

- 1. Power Supply:** Ensure that a standard power outlets are available for regular operation next to the device and make sure that power cables are properly managed to avoid tripping hazards or entanglement.
- 2. Network Connection:** A wired network connection is highly recommended for optimal performance. If a wired connection is not possible, a wireless network can be used, provided there are no security restrictions.
- 3. Floor Condition:** The floor should be light-colored and non-reflective to ensure clear projection. If necessary, place a PVC mat or sticker in the area where the system projects to enhance visibility.
- 4. Lighting Conditions:** The room should be dark and free from direct sun light on the play area. Use curtains to block out any sun light and create a suitable environment for projection.
- 5. Obstruction-Free Area:** Ensure the play area is clear of any obstacles to prevent interference with the projection and to maintain a safe environment.
- 6. Ventilation:** Make sure the room is well-ventilated to prevent overheating of the projector and to ensure comfortable use.
- 7. Surface Quality:** Ensure the projection surface is smooth and even. Any irregularities on the surface might affect the quality of the projected content.
- 8. Projector Placement:** Ensure the projector is securely placed on a stable surface to prevent it from falling or getting damaged.
- 9. Height Recommendation:** Ensure the ceiling height is at least 8 feet (2.5 meters) to prevent any obstructions and allow for optimal projection.

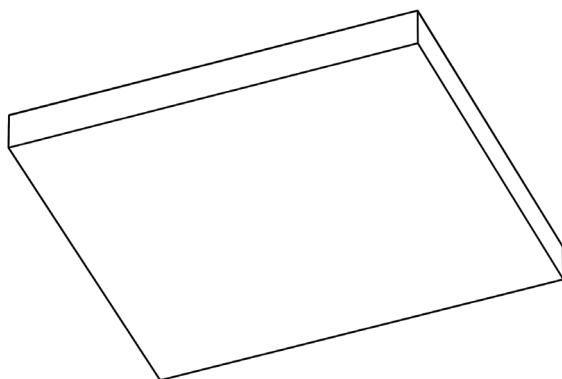
### 3. INSTALLING THE MOUNT

Choose your type of ceiling:



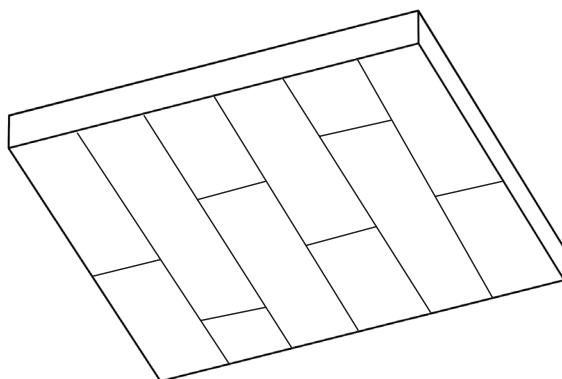
**3.1**

Sheetrock Ceiling



**3.2**

Concrete Ceiling



**3.3**

Wooden Ceiling

### 3.1 SHEETROCK CEILING

What's required to be collected:

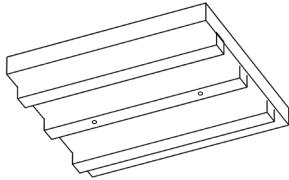
**Screws x 2**

**Washers x 2**

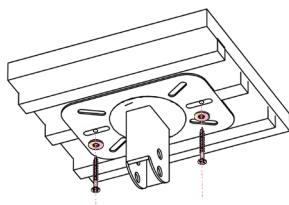
**Pencil**

**Screwdriver**

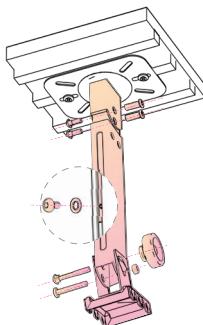
**Ladder**



1. Locate the wooden rafter and use the two center holes in the drill template to mark drill points for screws.

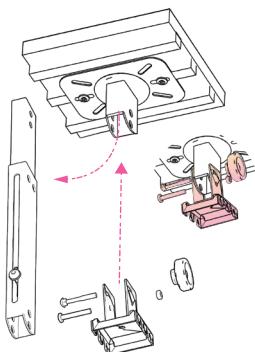


2. Screw in the ceiling plate (2 screws and washers).



#### Install with extension pole

- 3.1 Fasten the mount pole to the ceiling plate with bolts.



#### Install without extension pole (Optional)

- 3.2 For head clearance you can remove the extension pole. Fasten the tilting bracket directly to the ceiling plate with knobbed bolt and fastening bolt.

## 3.2 CONCRETE CEILING

What's required to be collected:

**Screws x 4**

**Washers x 4**

**Plugs x4**

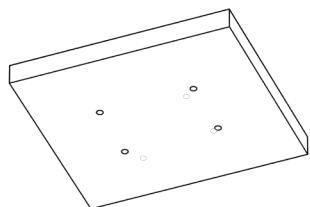
**Pencil**

**Ladder**

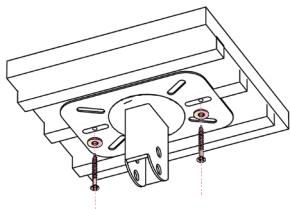
**Drill**

**Screwdriver**

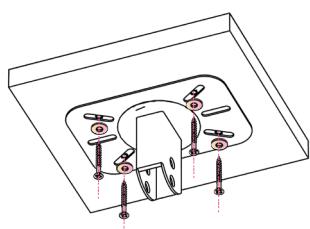
**Hammer**



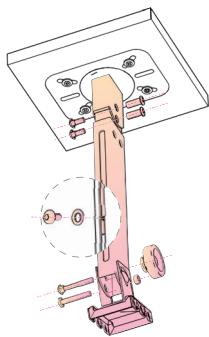
1. Use the four corner holes in the drill template to mark drill points for plugs.



2. Drill holes and insert plugs.

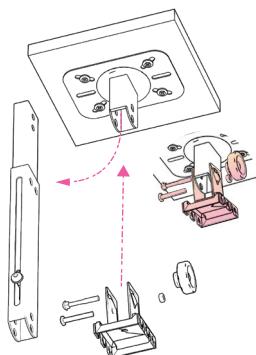


3. Screw in the ceiling plate (2 screws and washers).



### Install with extension pole

4.1 Fasten the mount pole to the ceiling plate with bolts.



### Install without extension pole (Optional)

4.2 For head clearance you can remove the extension pole.

Fasten the tilting bracket directly to the ceiling plate with knobbed bolt and fastening bolt.

### 3.3 WOODEN CEILING

What's required to be collected:

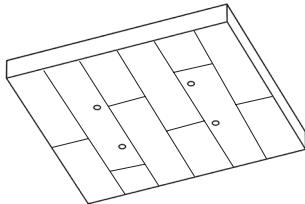
**Screws x 4**

**Washers x 4**

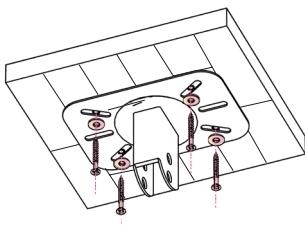
**Pencil**

**Screwdriver**

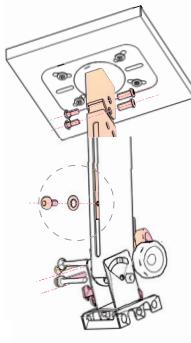
**Ladder**



1. Use the four corner holes in the drill template to mark drill points for screws.

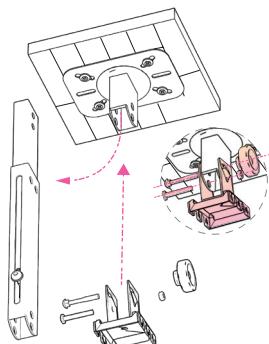


2. Screw in the ceiling plate (4 screws and washers).



#### Install with extension pole

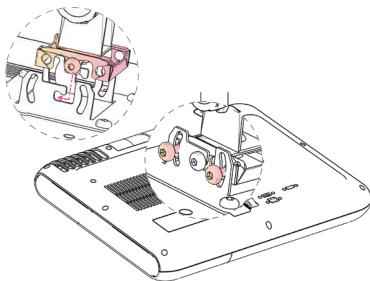
- 3.1 Fasten the mount pole to the ceiling plate with bolts.



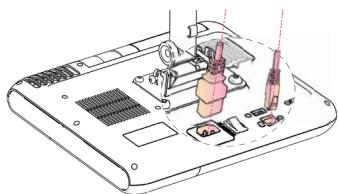
#### Install without extension pole (Optional)

- 3.2 For head clearance you can remove the extension pole. Fasten the tilting bracket directly to the ceiling plate with knobbed bolt and fastening bolt.

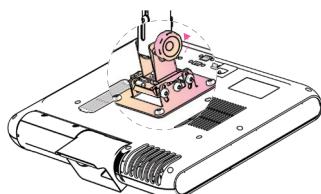
## 4. SECURING THE OBIE & ADJUSTING THE PROJECTION



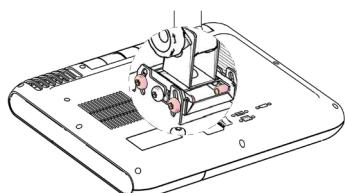
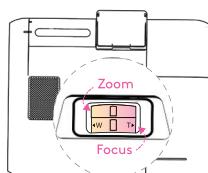
1. Take out the Obie and place middle L-shaped routings over middle screws in the tilting bracket (the Obie can be suspended in this fashion while retrieving extra screws). Retrieve the 4 hex screws and screw them in half way.



2. Plug in the power cable and switch on the Obie, a projection will appear. The Obie is both WiFi and LAN capable.

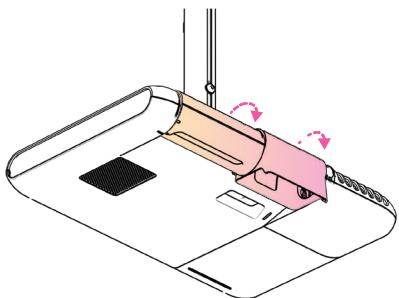


3. In order to achieve best projection, use the tilting bracket, knob and swivel. To maximize or minimize, use the zoom and focus toggle.



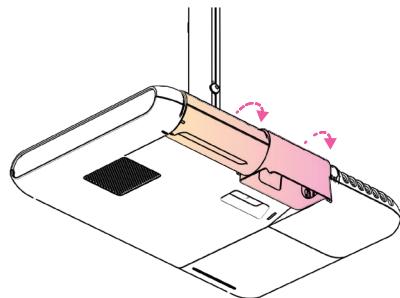
4. Once desired projection is achieved, lock the knob and screw in the remaining four hex screws – tighten all six screws.

## 5. HOW TO OPERATE OBIE



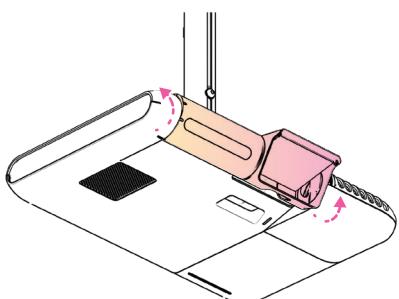
### Floor

Rotate the mirror and the camera towards the floor until they lock into place.



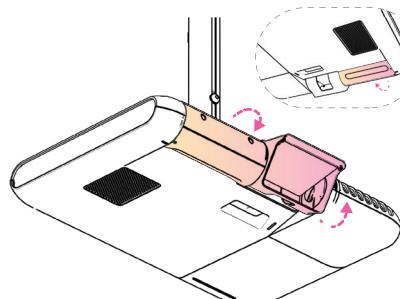
### Table

Rotate the mirror and the camera towards the table until they lock into place.



### Wall

Rotate the mirror and the camera towards the wall until they lock into place.



### Avatar Wall

Rotate the mirror towards the wall and the camera towards the opposite direction until they lock into place.

## 6. WARNINGS AND PRECAUTIONS

We consistently inspect and evaluate our product performance during its production processes to ensure that every product we manufacture meets the highest standards and also serves as the expected solution to customers.

- **Partial Eye Damage**

The Obie equipment has a high-level brightness, therefore do not look into the Obie lens when the lamp is turned on. Avoid standing in front of the Obie, so the light does not shine directly into your eyes. Ensure to keep it away from the reach of children. This may cause damage to the eyes.

- **Risk of Suocation**

The accessories are packaged in plastic bags. To avoid any risk of suocation, keep the plastic bags away from little children.

- **No Self-Servicing**

When you notice any form of fault on this product, do not attempt self-service. Refer all repair servicing to experienced service personnel. While the Obie is in use, there are high electrical voltages inside of it. These voltages are capable of causing a severe injury to anyone, and only experienced persons can handle repairs services.

## 7. DISCLAIMER

### IMPORTANT SAFETY INSTRUCTIONS

For safety purposes, follow all instructions listed below when setting up and using the Obie.

- ⚠ Do not place any heavy object, stand, lean or climb on the Obie.
- ⚠ Do not reach inside the device.
- ⚠ Install the unit at a height that won't endanger passengers passing underneath. Ensure the unit is securely fastened to the ceiling. Do not throw objects at it, and prevent people from hanging from it.
- ⚠ Do not use the projector when the play area is wet, dirty, or overcrowded to avoid injury.

- ⚠ When uploading your own content, ensure it is appropriate and free from copyrighted or prohibited materials.
- ⚠ Use of the projector may cause dizziness or seizures in individuals with epilepsy or other medical conditions. If you experience any discomfort, stop using the projector immediately and seek medical advice.
- ⚠ Children should use the projector under adult supervision to ensure safety.
- ⚠ Do not disassemble the lamp or subject it to impacts.
- ⚠ Unplug the Obie during lightning storms.
- ⚠ Do not place the Obie on an unstable stand or table.
- ⚠ Secure the power cord from being walked on or pinched at the plug part, and discontinue use if the cable or cord is damaged.
- ⚠ Do not mount near any heat generating sources such as stoves, cookers, radiators, etc.
- ⚠ Never block its ventilation openings; neither should you use the apparatus near water.
- ⚠ Do not remove the lamp immediately after use; the apparatus will be extremely hot. Turn off the power and allow the lamp to cool completely before you lift.
- ⚠ Do not place any source of open flame (a lit candle) on or near the Obie.
- ⚠ Before you move the Obie, ensure power is turned off, all cables and plug are disconnected from their various outlets.
- ⚠ Never block the lens during Obie using any object except the lens cover. But avoid screening with the lens cover closed. This can cause equipment damage or fire.
- ⚠ If you intend to use the Obie outside its country of purchase, ensure you use the right power cord of that country.
- ⚠ Never use the apparatus outside the required temperature range of 41 to 104 °F (5 to 40 °C) at an altitude of 7500 feet (2286 m) or less, or 41 to 95 °F (5 to 35 °C) at a higher altitude.

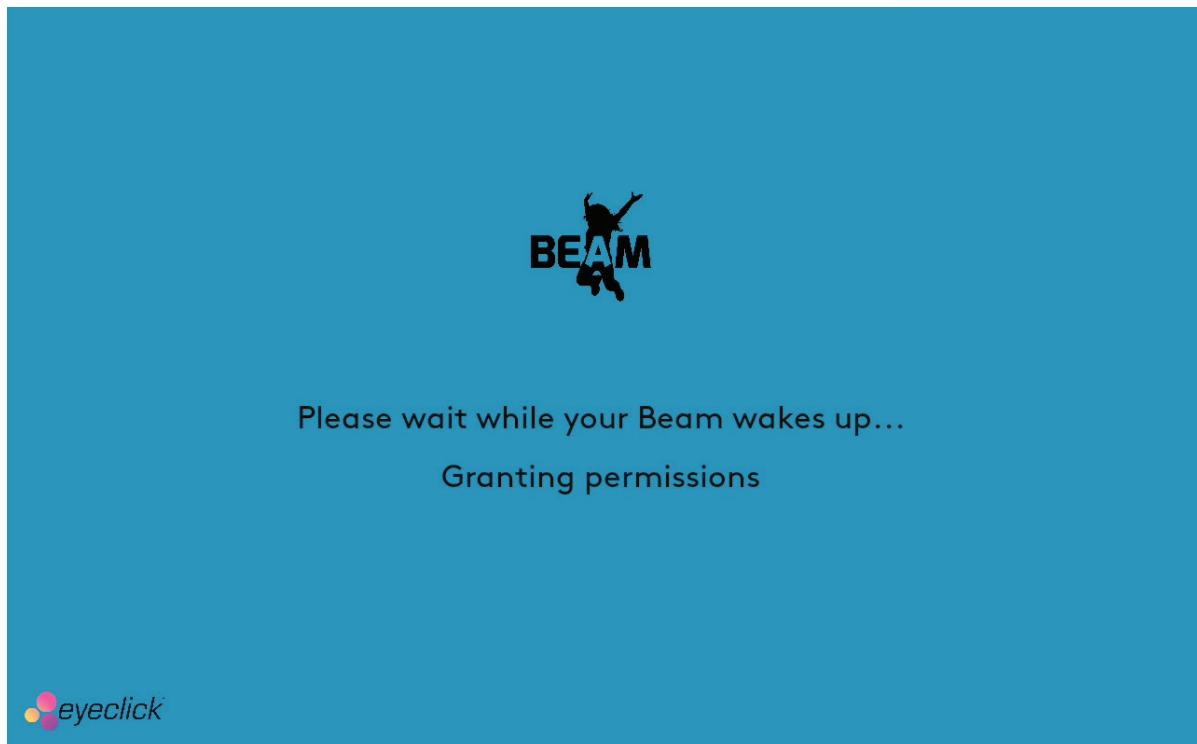
- ⚠ Do not use the Obie where ammable or explosive gases are present.
- ⚠ Ensure you leave at least 2 feet (60cm) spaces between two Obie devices while in use. This will allow for proper ventilation.
- ⚠ Do not cover the slots and openings in the Obie case. They provide proper ventilation and protect overheating.
- ⚠ Do not use or expose the Obie in an extreme humidity environment or rain.
- ⚠ Do not use or keep the Obie in a closed vehicle, direct sunlight, or warm environment.
- ⚠ Always refer servicing of the Obie to qualified service personnel under the following condition:
  - If liquid or external object gets into the Obie.
  - If it has been exposed to rain or a hot object.
  - If the apparatus falls on the ground.
  - If the power cord is damaged or frayed.
  - If it exhibits a distinct change in performance.
  - If smoke, strange odor or noises come from the Obie.
- ⚠ Do not touch the Obie plug during an electrical storm; if you do, you may receive an electric shock.
- ⚠ If the Obie lamp breaks, be careful to prevent gases contained in the lamp from being inhaled. Also, avoid pieces of glasses from the lamp to get into your eyes or mouth. If it does, please seek immediate medical advice.  
Please do not set the Obie on loose papers or operate it on a soft surface such as a rug, sofa, etc.
- ⚠ During installation or adjustment on the ceiling or wall, do not use adhesive to prevent the screw from loosening. Also, do not use oil or lubricants. The Obie may fall from its installation point, and this could cause a crack on the Obie case. This can cause injury and Obie damage.
- ⚠ The Obie should be mounted or installed by experienced technicians using the mounting hardware designed for this purpose.
- ⚠ Clean the vent and air filter because a clogged vent or air filter can block the ventilation needed to cool the Obie. Also, do not allow or use canned air; the gases may escape a residue.
- ⚠ Ensure you use the type of power source indicated on the Obie part. The use of

- ⚠ a different power source may result to re outburst. If you are not sure of what kind of power to use, consult your dealer or Power Company.
- ⚠ Never open or remove the Obie cover; it may expose you to dangerous voltages and other hazards.
- ⚠ Ensure you unplug the Obie from the power outlet and allow it to cool before cleaning. To clean, use a dry cloth or moist cloth for stubborn dirt.
- ⚠ Do not use an aerosol cleaner or any cleaner containing a liquid element (benzene, alcohol, etc.)
- ⚠ Do not cover the Obie with a blanket, tablecloth, or curtain during set up. And if you are setting it up near a wall, leave space between the walls and projector, at least 7.9 inches (20cm).
- ⚠ The plug is a delicate part of the Obie; there you must handle with care and ensure you:
  - Insert the plug rmly into the power outlet.
  - Do not hold the plug with wet hands.
  - Do not overload the power outlet, power strips, and extension cord.
  - Hold the plug when disconnecting.
  - Do not insert the plug into a power outlet with dust.
- ⚠ Never store the Obie outdoor for an extended period.
- ⚠ Do not look into the lens when the projector is on. The bright light can damage your eyes. Avoid standing in front of the projector so the bright light does not shine into your eyes. Never look into the projector lens when the laser is on. This can damage your eyes and is especially dangerous for children and pets. In addition, you should take periodic breaks from use of the Product, especially if you feel any pain, discomfort or fatigue resulting from the usage of the Product.

## 8. ONBOARDING

### TURNING ON YOUR DEVICE FOR THE FIRST TIME

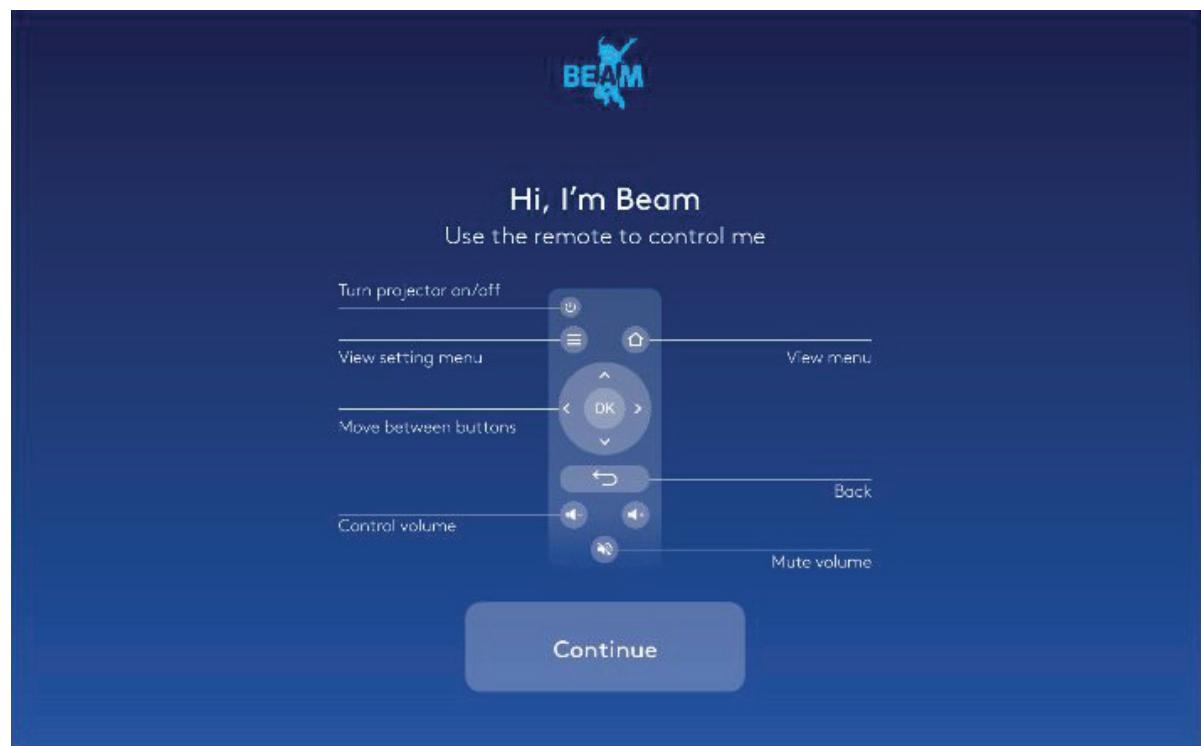
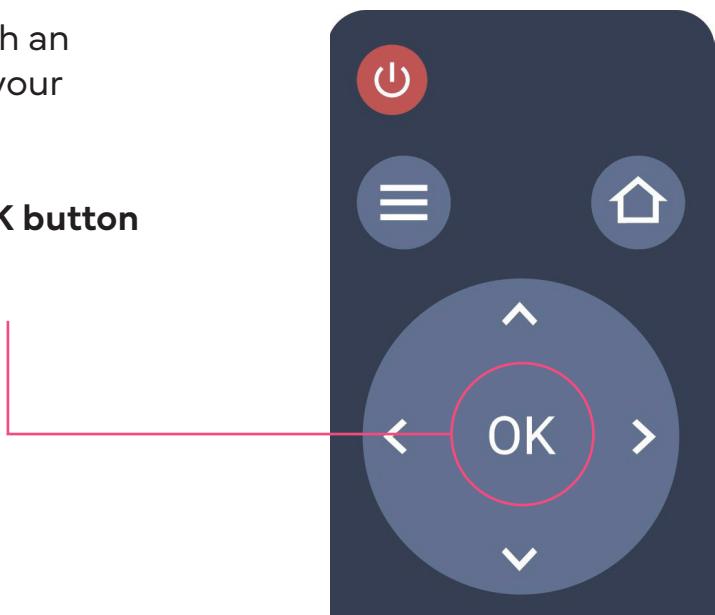
It may take up to **10 minutes** for the projection to power up for the first time



## 8. ONBOARDING

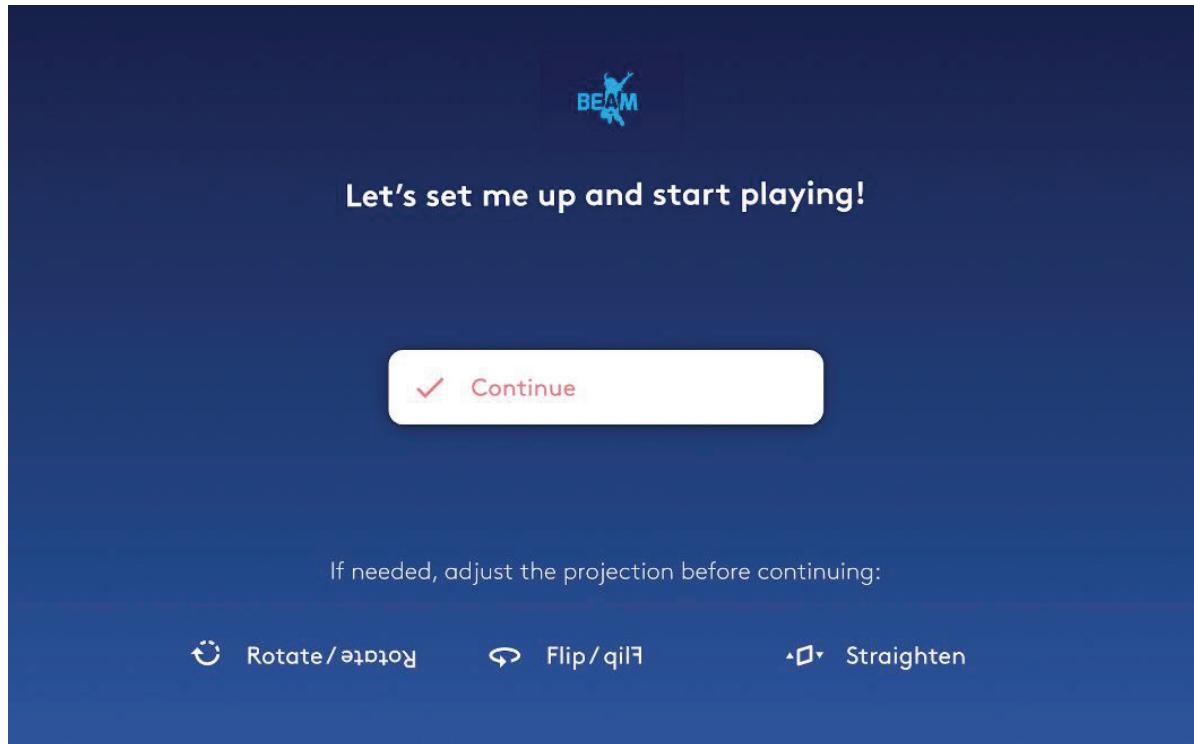
Next you'll be presented with an overview about how to use your remote control.

Continue by pressing the **OK button** on your remote control.



## 8. ONBOARDING / ADJUST PROJECTION

If needed, adjust the projection before selecting the **Continue** button.



Use the **arrow buttons** on your remote control to move to one of the adjustment options:

↻ **Rotate projection 180°**

↪ **Flip projection**

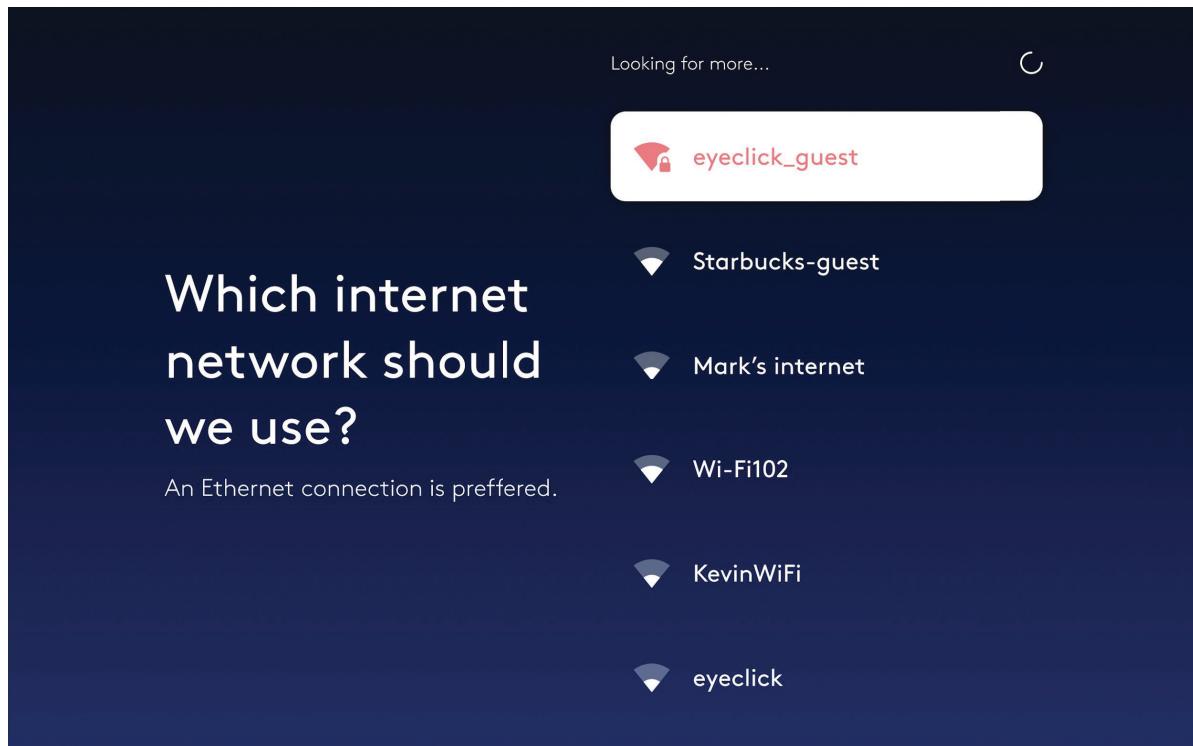
▫ **Adjust Projection Keystones**

If the projection is skewed, straighten it by moving its corners.

## 8. ONBOARDING / INTERNET

You must have an available internet connection to complete your device's initial activation.

Select a network from the list and enter a password if one is required.



### ETHERNET CONNECTION

Connecting your device to the internet via a physical Ethernet cable is preferred.

The device will skip this step if it is already connected.

## 8. ONBOARDING / UPDATE

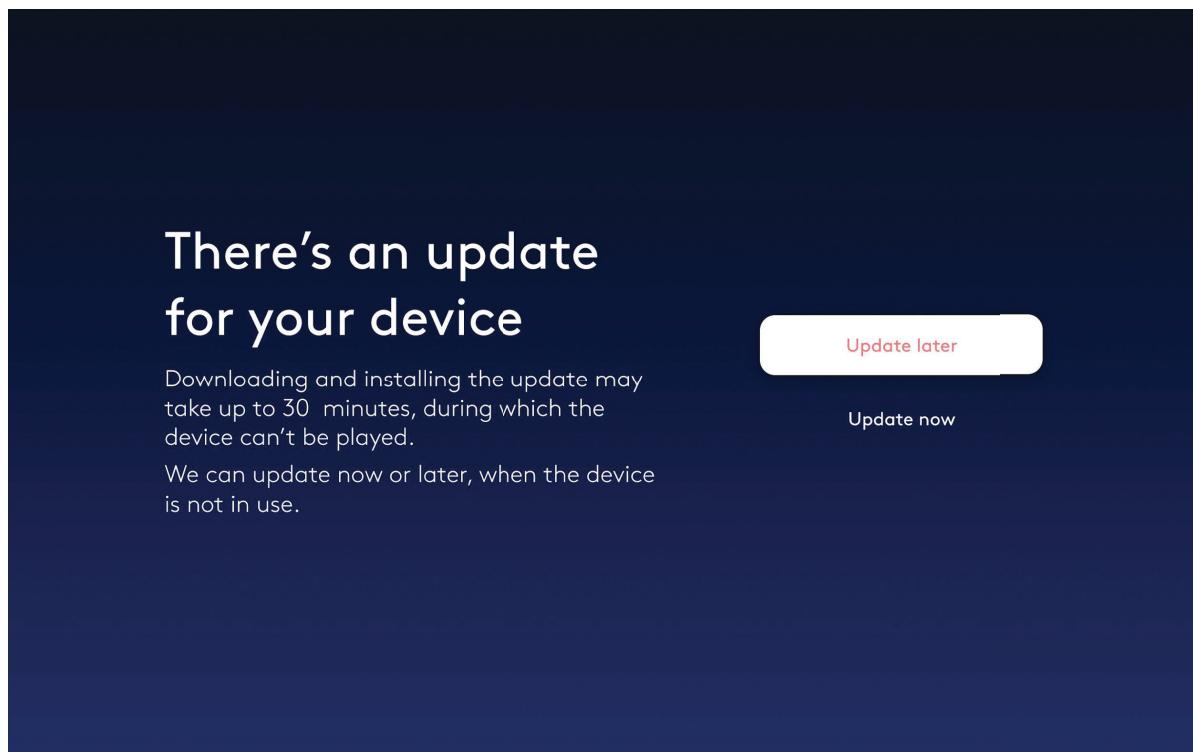
Your device might have an update available for it. If so, please select one of these two options:

### UPDATE LATER

The device will wait until it's in sleep mode to download and install the update.

### UPDATE NOW

Downloading and installing the update might take up to 30 minutes. Please don't disconnect your device from power or internet during the update.



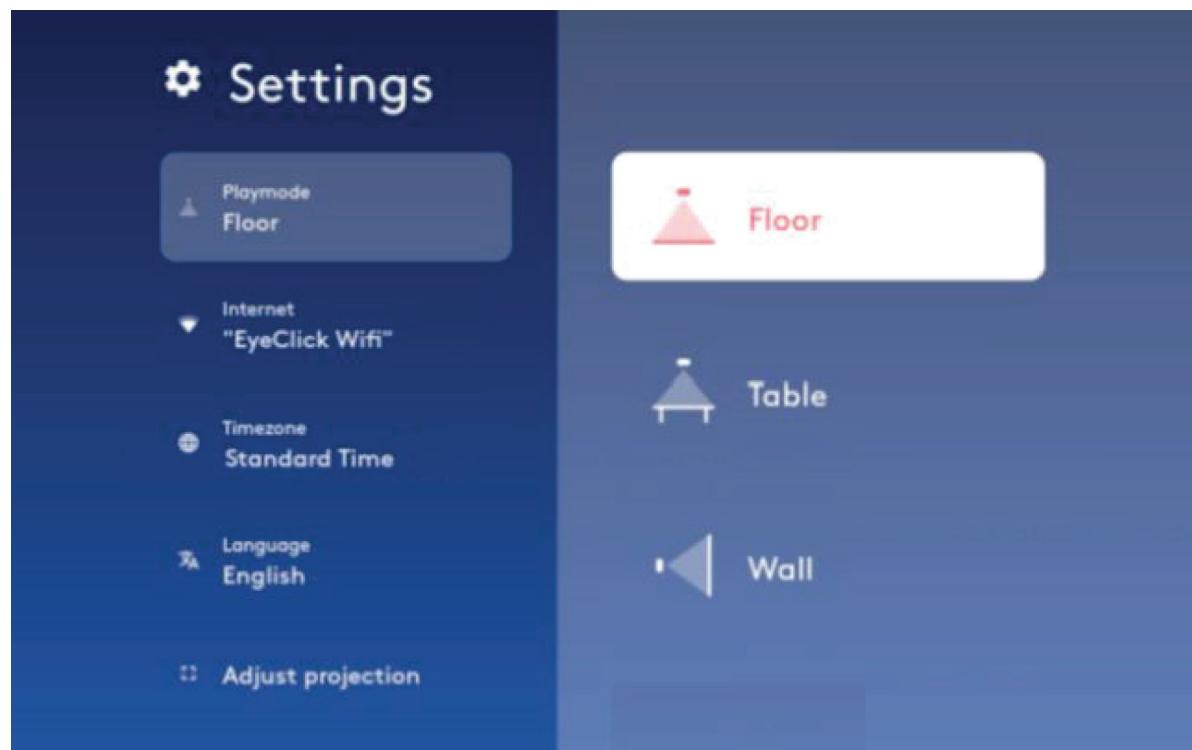
## 8. ONBOARDING / PLAYMODE

Please select what surface your device is projecting on. You can always change it later.

### Please note

Each playmode requires physically adjusting the Beam Pro to point at the wanted surface direction.

Once you select a playmode you'll be presented with instructions.



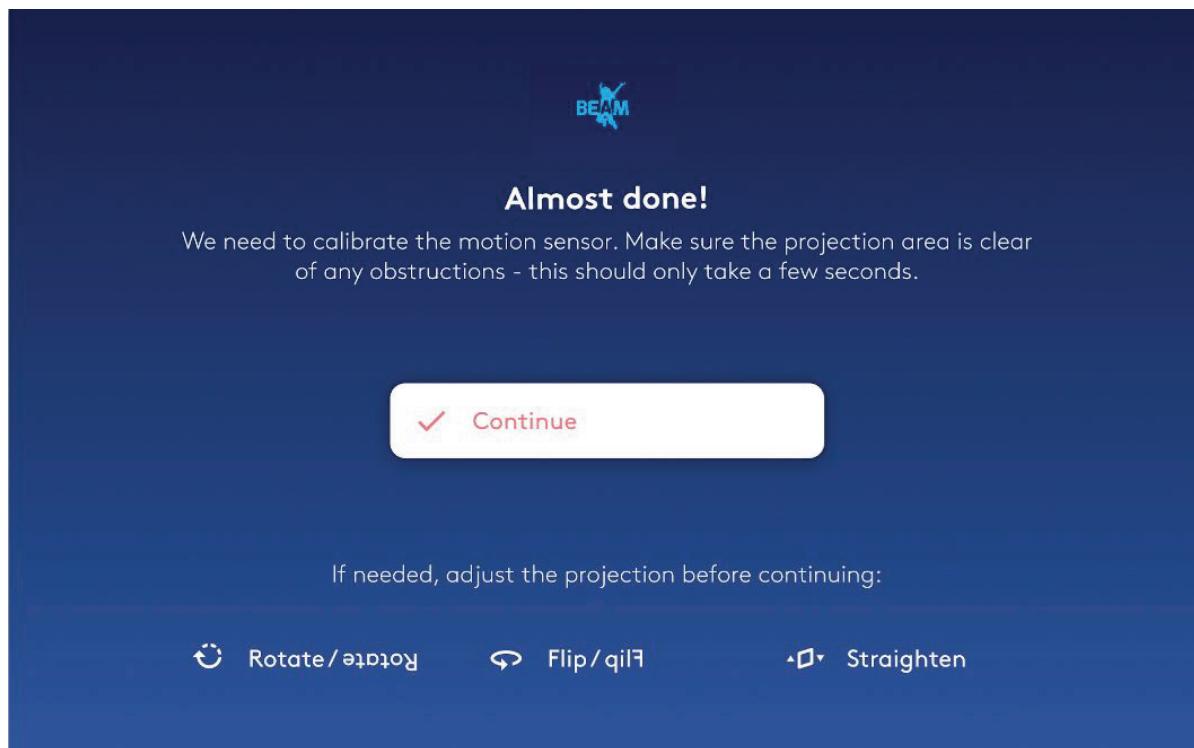
## 8. ONBOARDING / PLAYMODE

Your device will need to calibrate its motion sensor once you've selected a playmode.

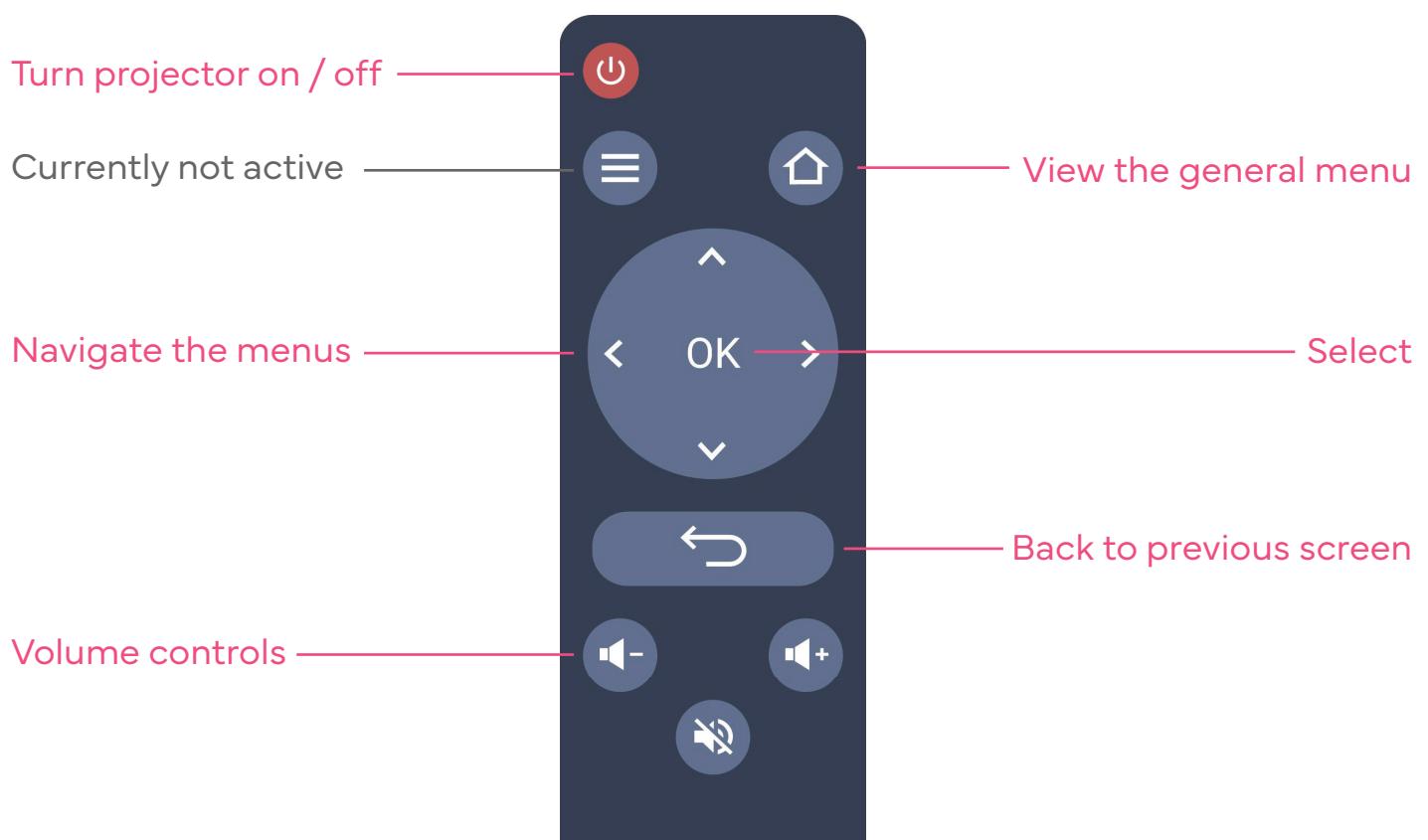
If needed, re-adjust the projection using the options below before selecting the Continue button.

### Please note

Make sure the projection area is clear of any obstructions during the calibration.



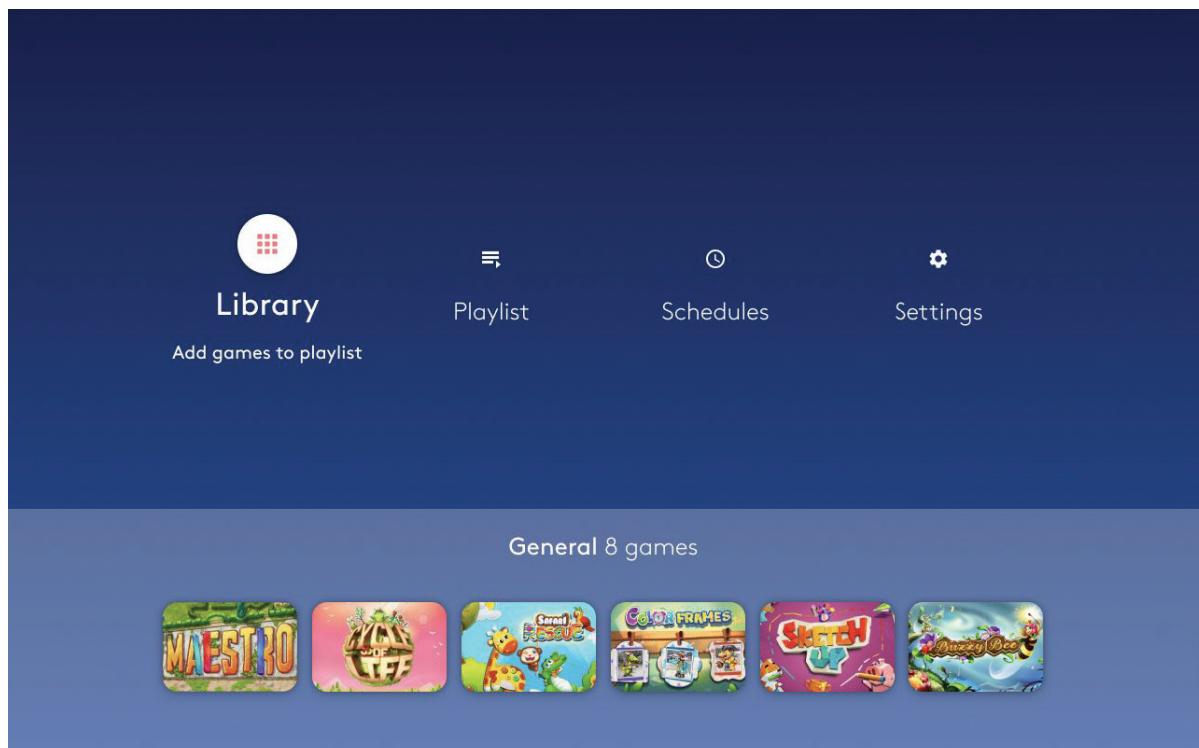
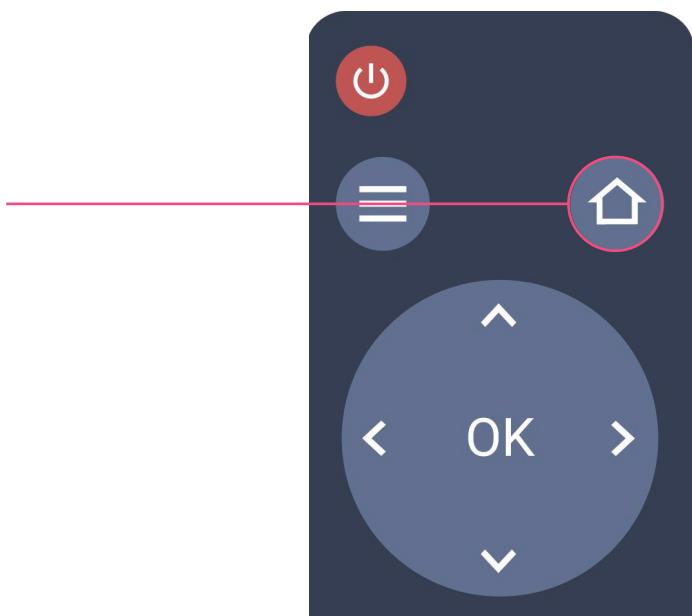
## 9. REMOTE CONTROL



## 10. GENERAL MENU

This is the general menu.

You can get here from any screen or game by pressing the **home button** on your remote control.



## 10. GENERAL MENU

### ■ Library

View and manage all the games available for your device.

### ⌚ Schedules

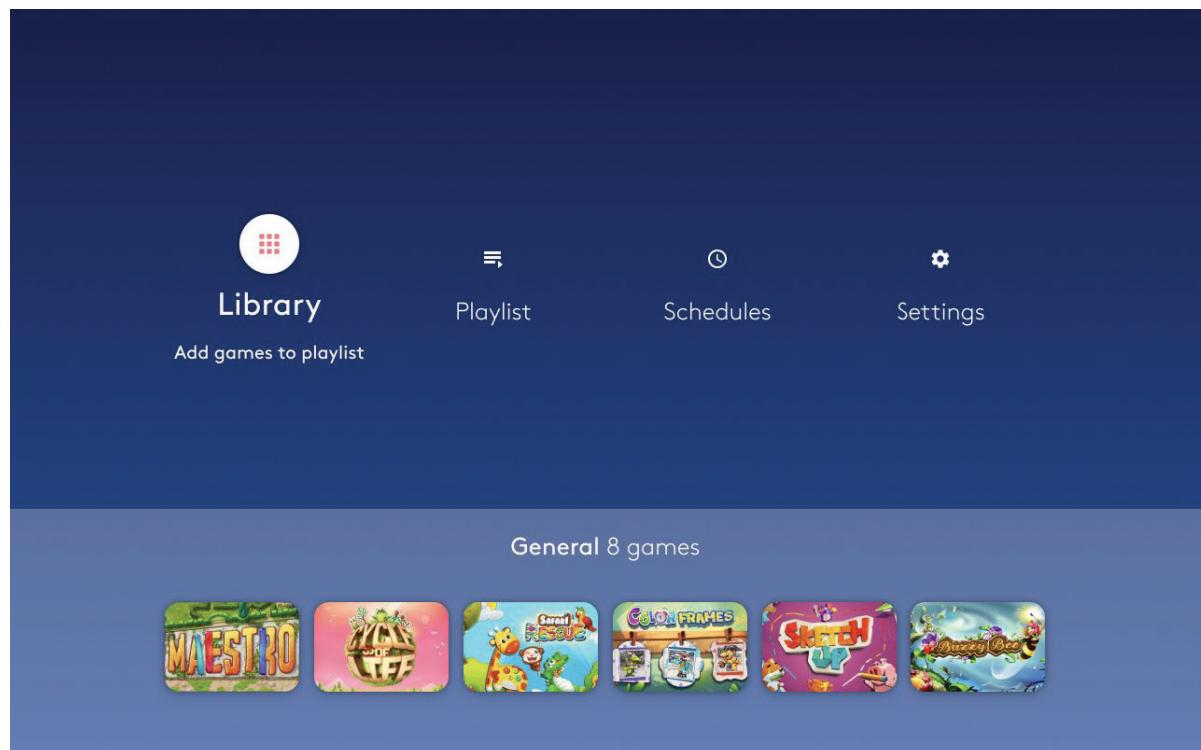
Set the times during which your device will automatically operate or enter sleep mode.

### ≡ Playlist

Play and control your playlists.

### ⚙️ Settings

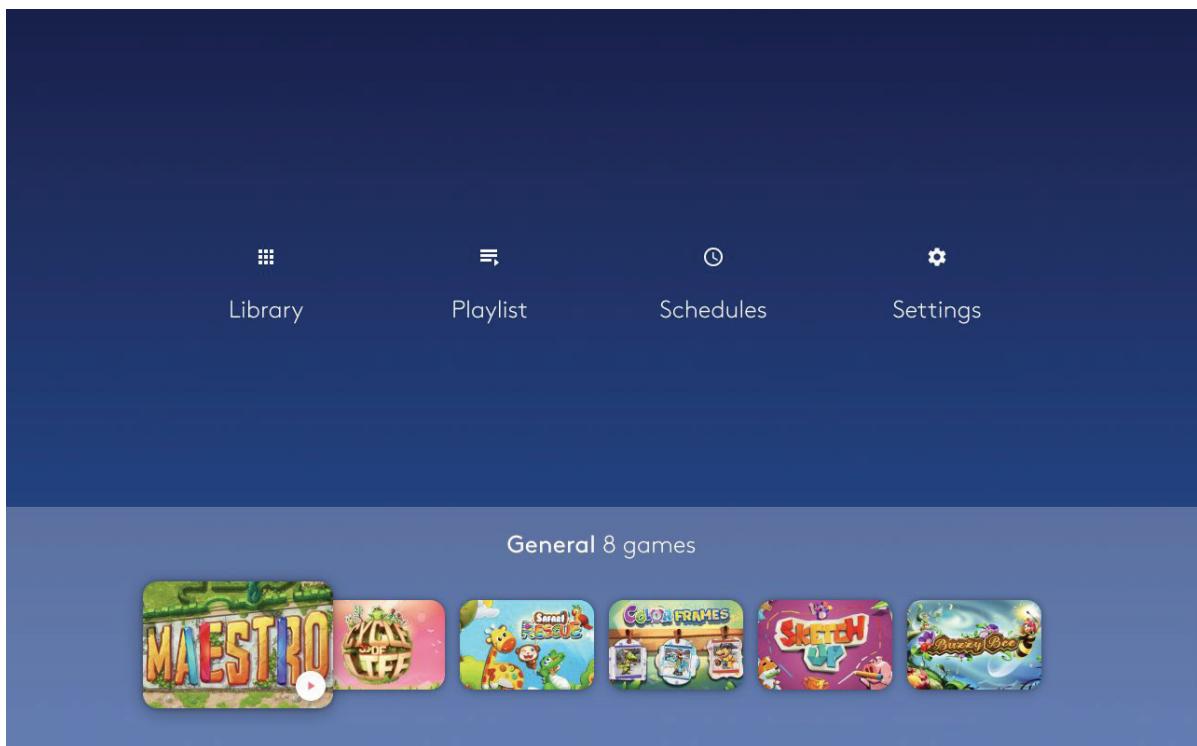
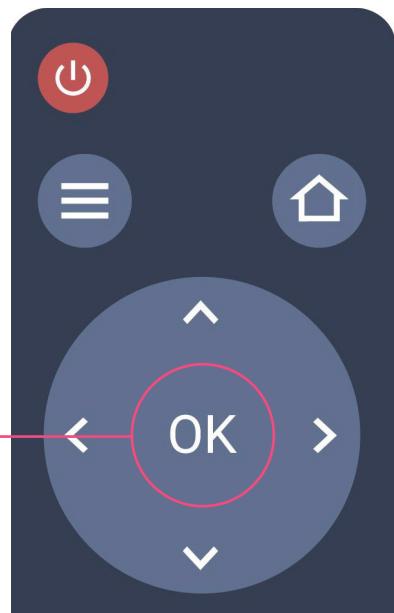
View and edit your device settings.



## 10. GENERAL MENU

You can also view the currently set playlist and start playing it.

To do so, simply go to the game you want to start playing the playlist from, and select it with the **OK button** on your remote.

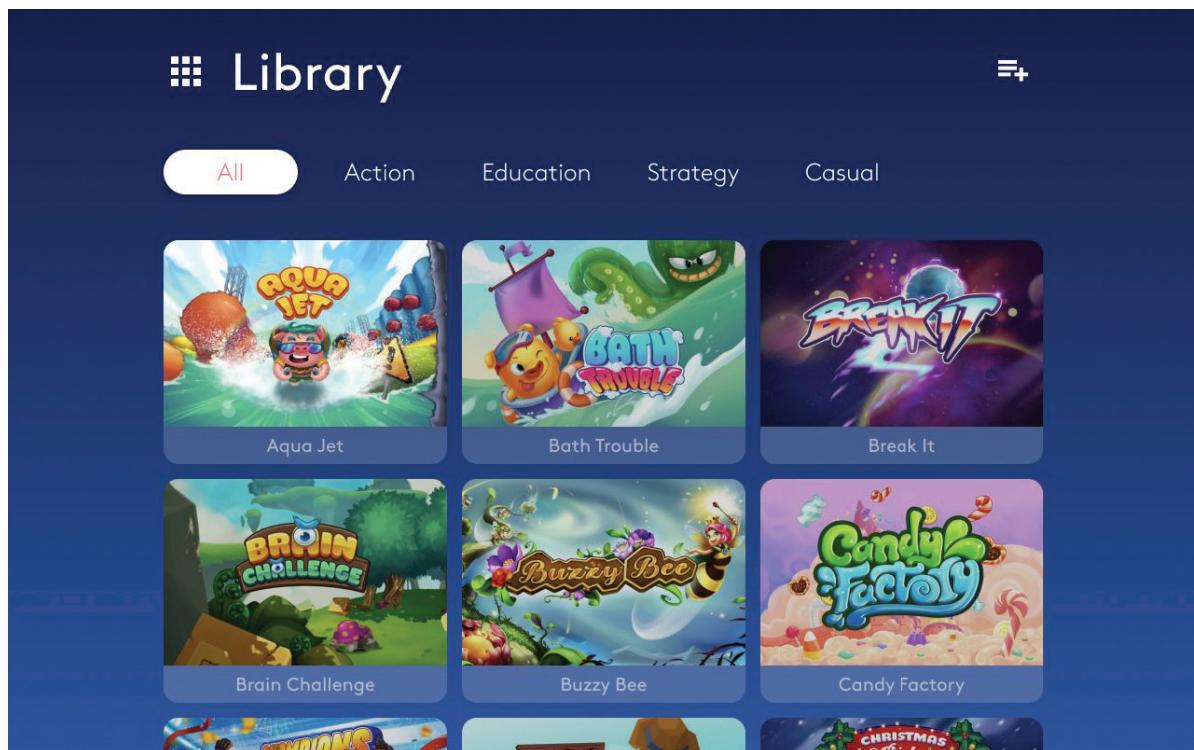


## 11. LIBRARY

The Library contains all the games **available for your device**. Here you can **add games to your playlist**, where you may play them.

You can **filter** the games list using the tags above it. Move to the desired tag and select it with the OK button on your remote.

The list will **refresh** to only include games fitting that tag.



### ≡+ Add all games to the playlist

Select the **add all** icon at the top right corner to add all the games on the list to your playlist.

## 11. LIBRARY

Use the **arrow buttons** on your remote to browse the games. Select a specific game with the OK button.

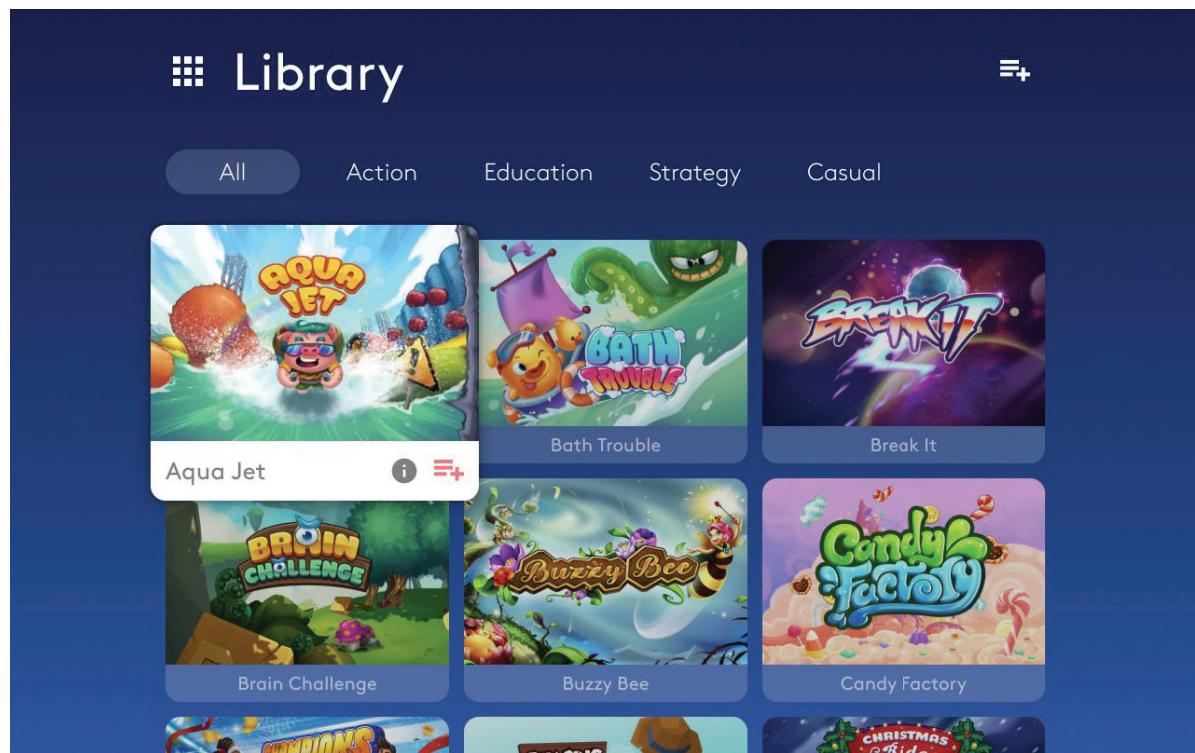
Once a game is selected, you can:

### Add the game to the playlist

You can add the same game to a playlist multiple times.

### View game information

Access the game's information and details.

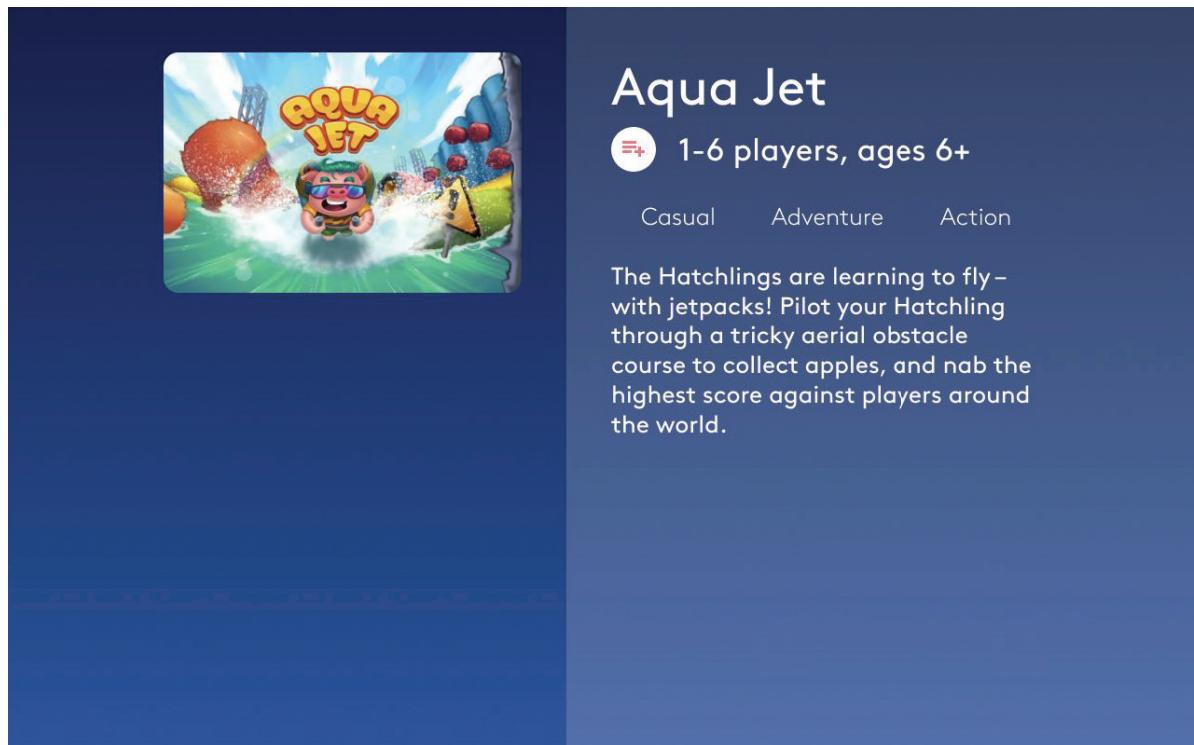


## 11. LIBRARY / GAME INFORMATION

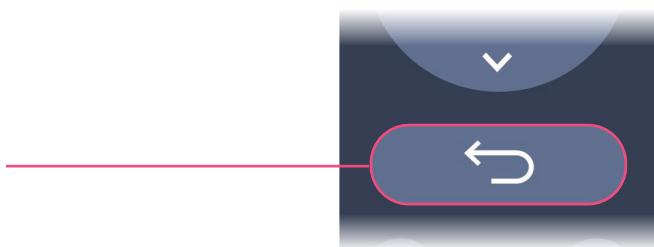
Here you'll see the game name, amount of players, the game's tags and description.

Select the **Add icon** to add the game to your playlist.

You can also select one of the game's tags to **filter the library** according to that tag and show you similar games.



To **exit** the game information, press the **back button** on your remote control.

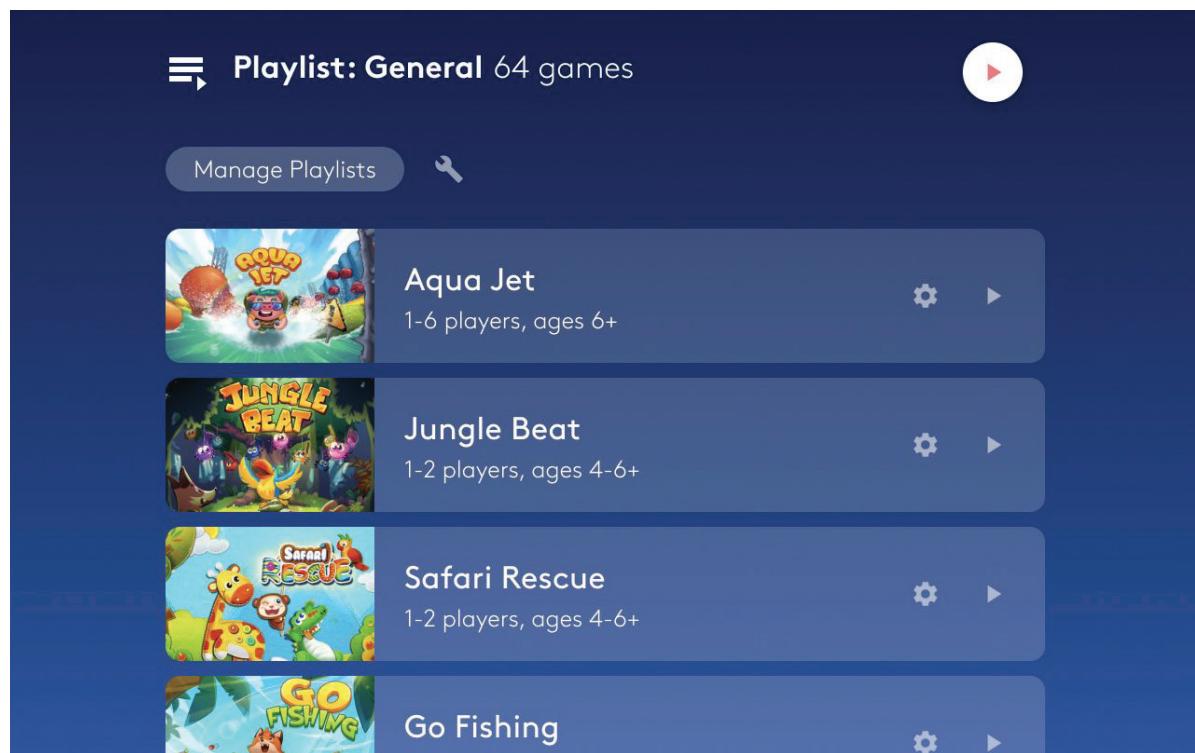


## 12. PLAYLIST

### Please note

You can only play games that have been **added to the playlist**.

If the Library has **all the games** available, the Playlist shows you which games you've **selected to play**.



### ▶ Play

To start playing, select the Play button at the top right corner. If you want to start playing a specific game simply scroll down and select its Play button.

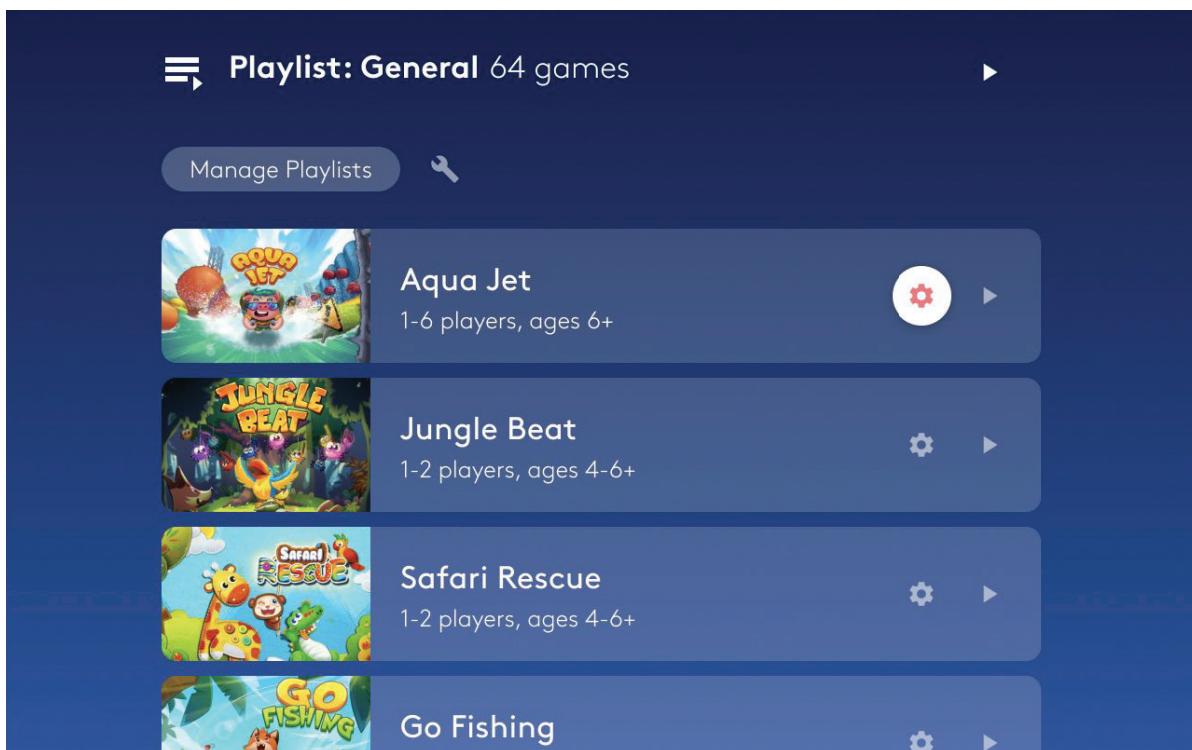
## 12. PLAYLIST / GAME SETTINGS

### ● Game Settings

Some games also have their own settings.

You can view and adjust them by selecting the **Games Settings icon**.

A game in multiple playlists can have different settings in each playlist.

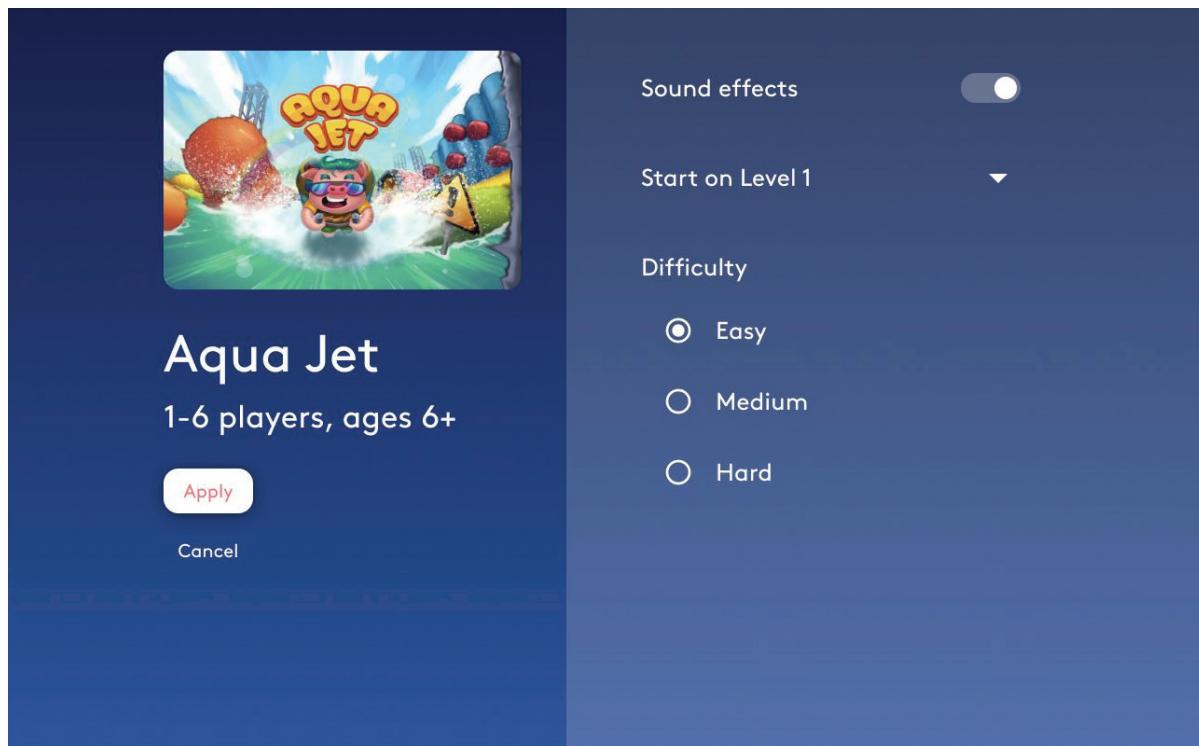


## 12. PLAYLIST / GAME SETTINGS

Different games may have **different settings options**, like enabling or disabling sound effects, starting at a later stage, or choosing a difficulty level.

Select **Apply** once you're done to return to the Playlist.

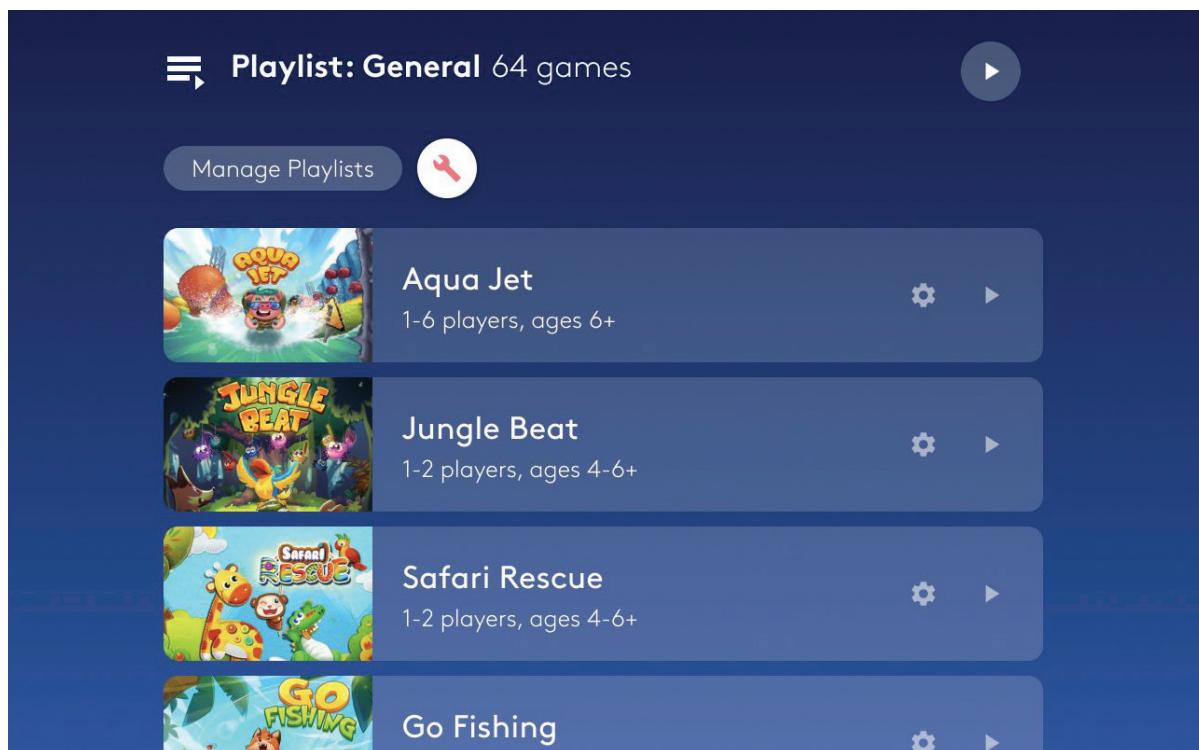
Selecting **Cancel** will exit this screen and reset any changes you've made.



## 12. PLAYLIST / EDIT PLAYLIST

### Game Settings

You can edit the settings of a game in the playlist, but you can also edit the **playlist settings** by selecting the **Edit icon** above the games.



## 12. PLAYLIST / EDIT PLAYLIST

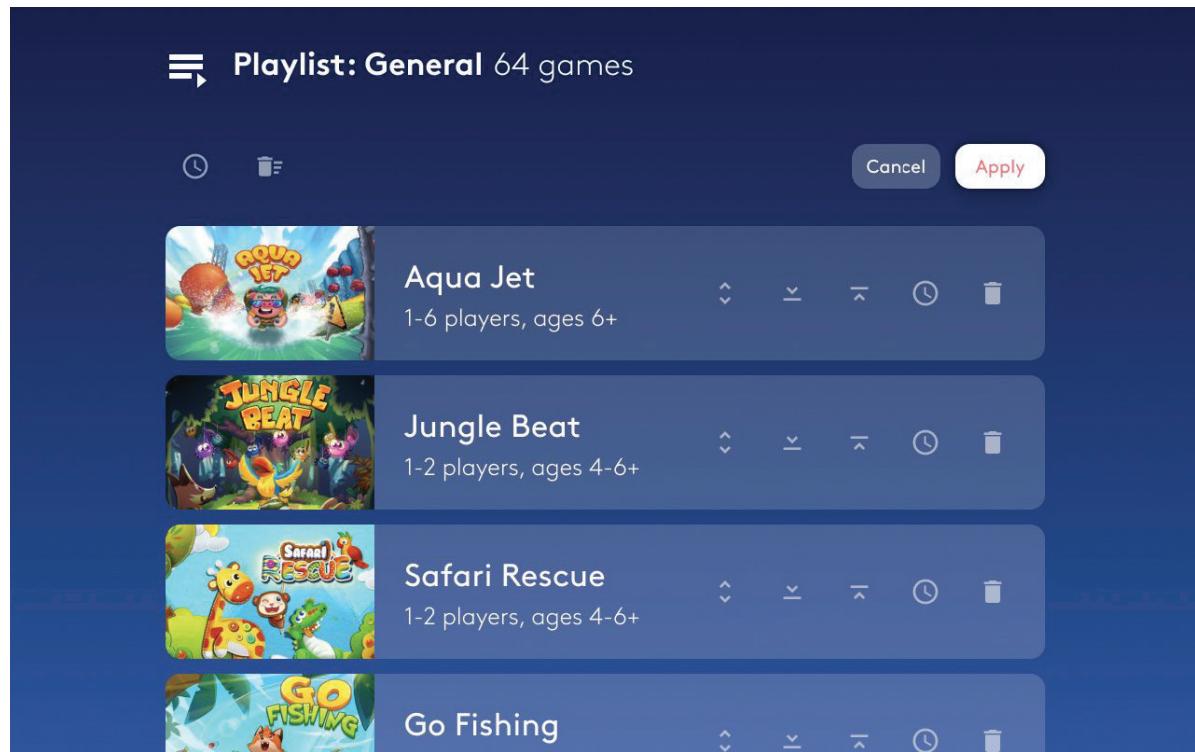
The **options** above the games list change when you enter **Edit Playlist** mode.

### ⌚ Playlist duration

Select the Duration icon above the list to set how long you want each game to play for, before moving to the next game.

### 🗑 Remove all

Select the **Trash icon** above the list to remove all the games from this playlist.



## 12. PLAYLIST / EDIT PLAYLIST

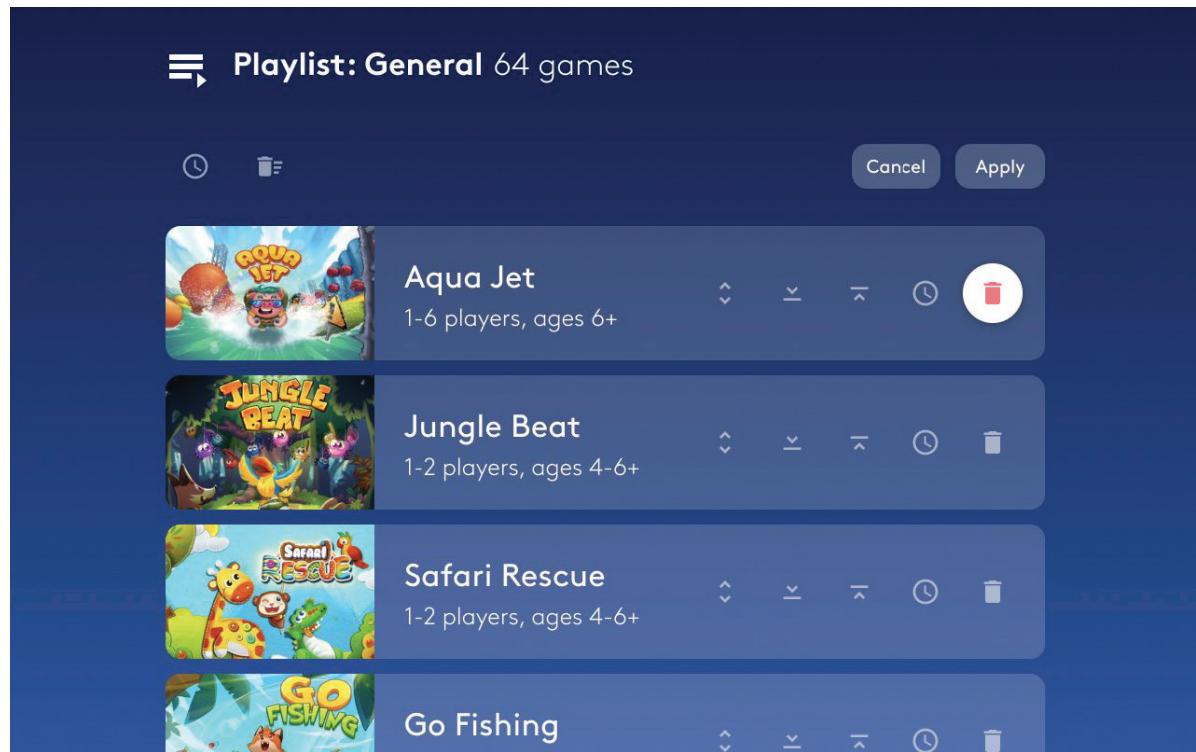
The **game cards** in the list also have options for those **specific games**.

### Remove game

Remove this game from the playlist.

### Game Duration

Set the duration of this game.



## 12. PLAYLIST / EDIT PLAYLIST

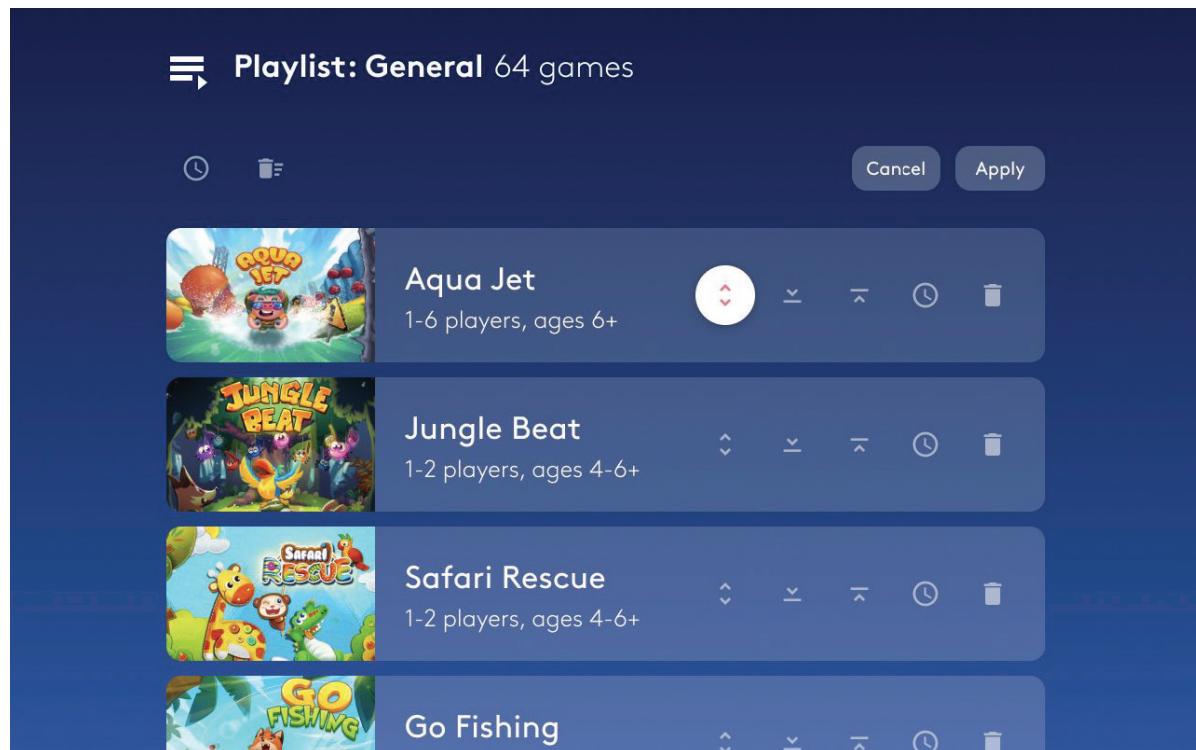
You can also sort and arrange the order of the games in the list through the controls on their cards.

↖ **Move to top**

↙ **Move to bottom**

^\b Move game

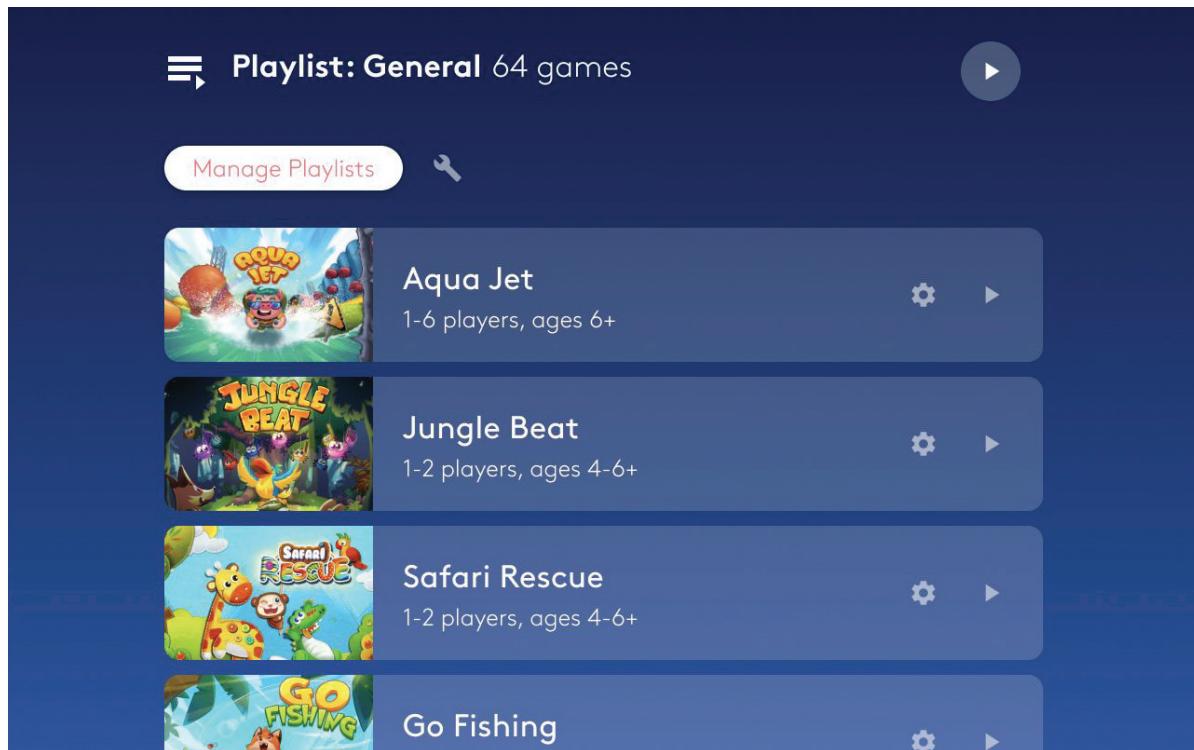
When the icon is highlighted,  
use the **Arrow buttons** to move  
the game **up** or **down** the list.



Select **Apply** once you're done, or **Cancel** to reset any changes you've made.

## 12. PLAYLIST / MANAGE PLAYLISTS

Your device can have **several playlists** - for different users, events, or games. Select the **Manage Playlists** button to view all your playlists.



## 12. PLAYLIST / MANAGE PLAYLISTS

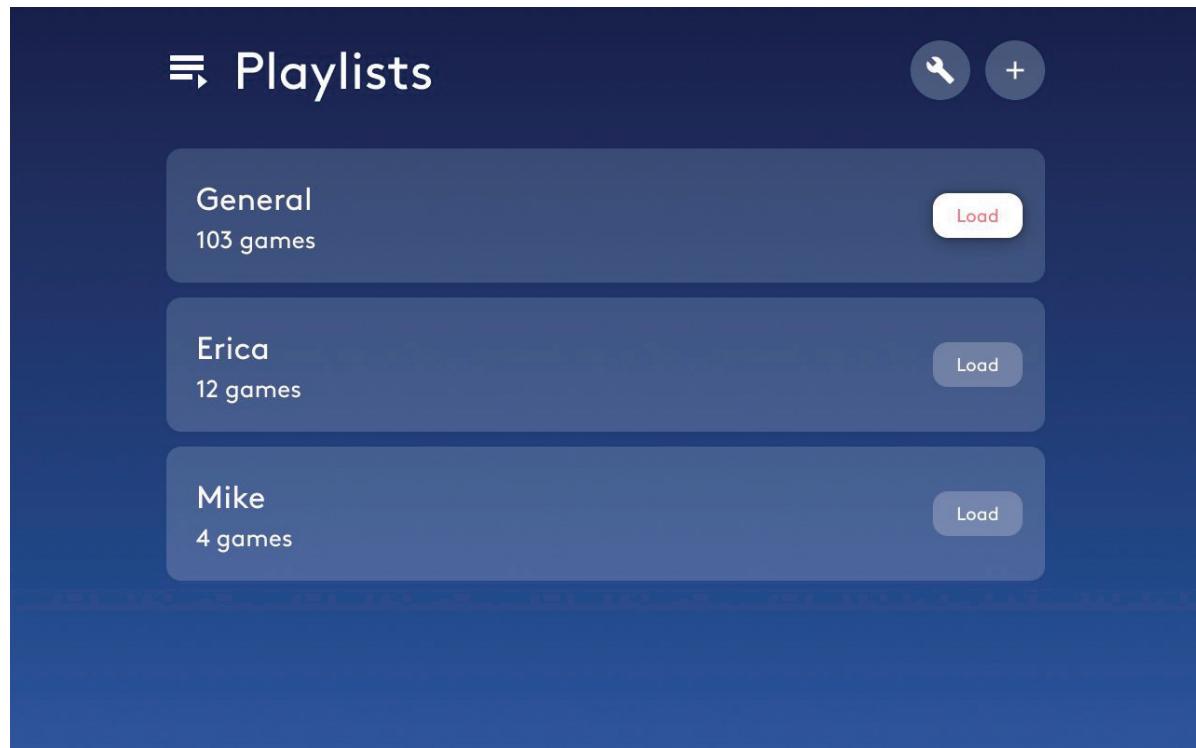
This is your **Playlists list**, showing all the playlists on this device.

Select the **Load button** to load a playlist and set it as the current one.

The **General** playlist is the default one and is always at the **top** of the list.

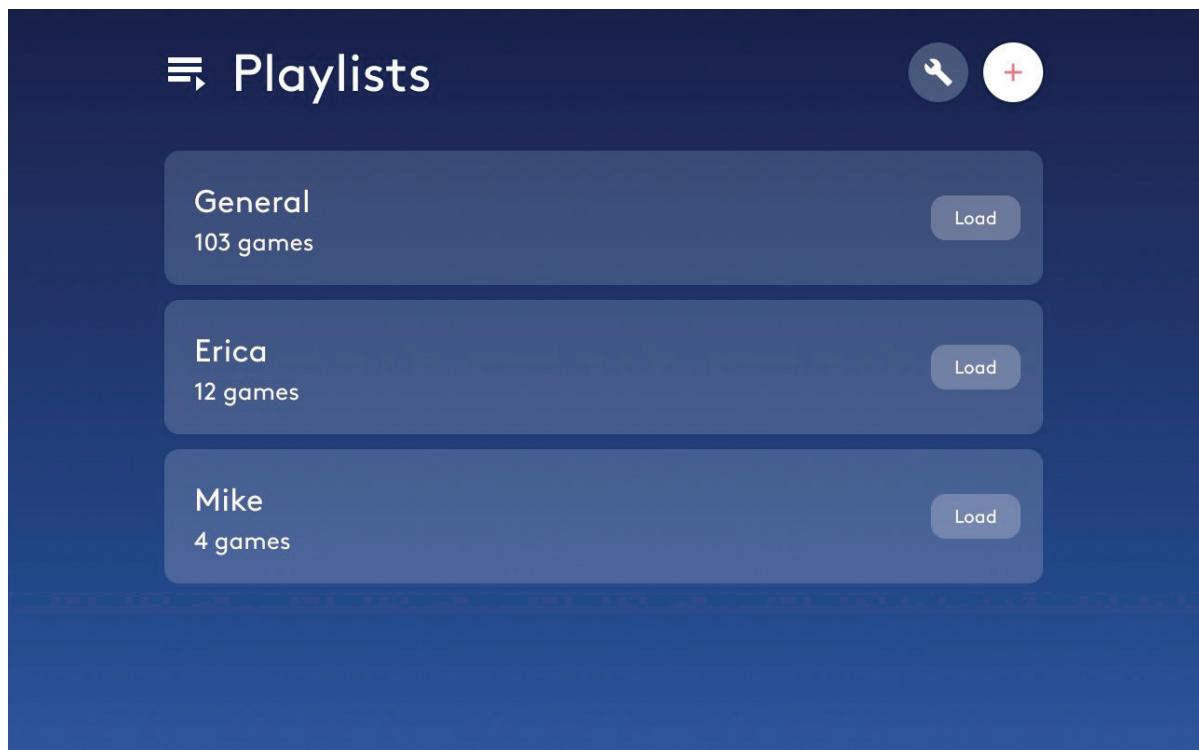
### Please note

**Any changes** you make in the main **Playlist screen** - arranging games, changing duration, etc. - will apply on the currently **loaded playlist** and are **automatically saved**.



## 12. PLAYLIST / MANAGE PLAYLISTS / Create a new playlist

Create a new playlist by selecting the **Add icon** with the OK button on your remote control.



## 12. PLAYLIST / MANAGE PLAYLISTS / Create a new playlist

Edit the new playlist's **settings** before selecting the **Save button** to continue.

### ☛ Edit playlist name

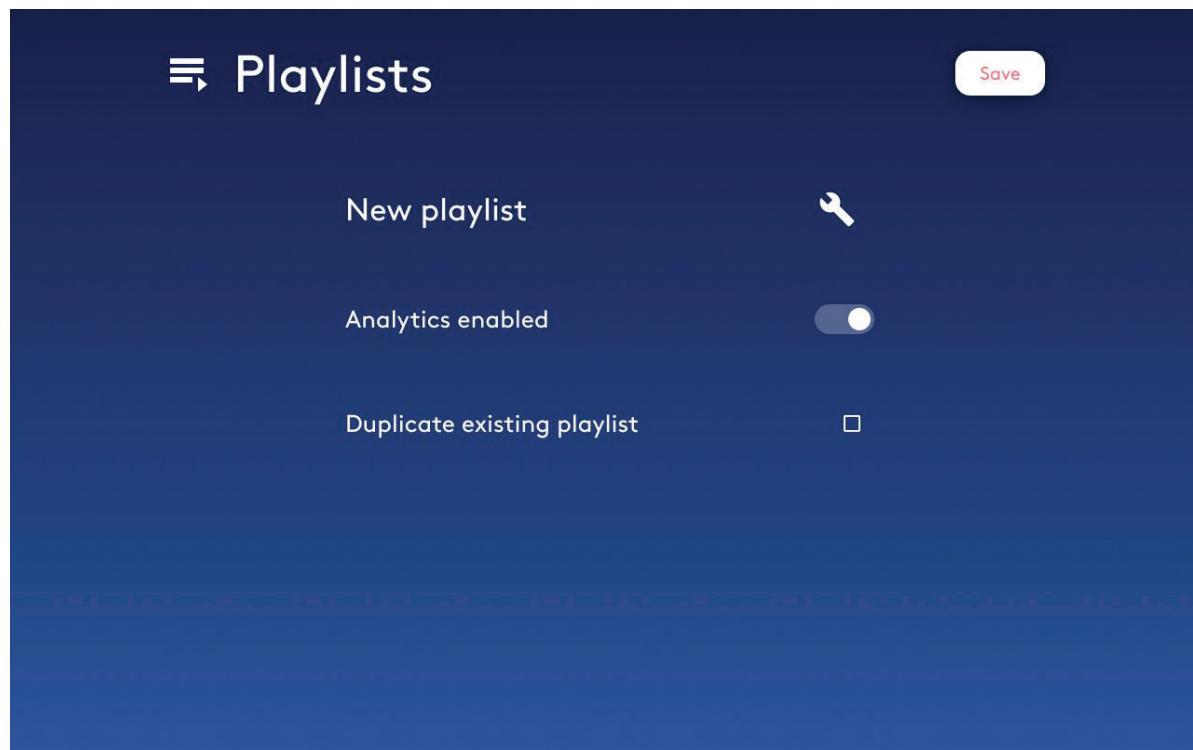
### ● Enable analytics

If you have access to **EyeClick Analytics**, you can decide if you want to **track** this playlist.

### □ Duplicate from another playlist

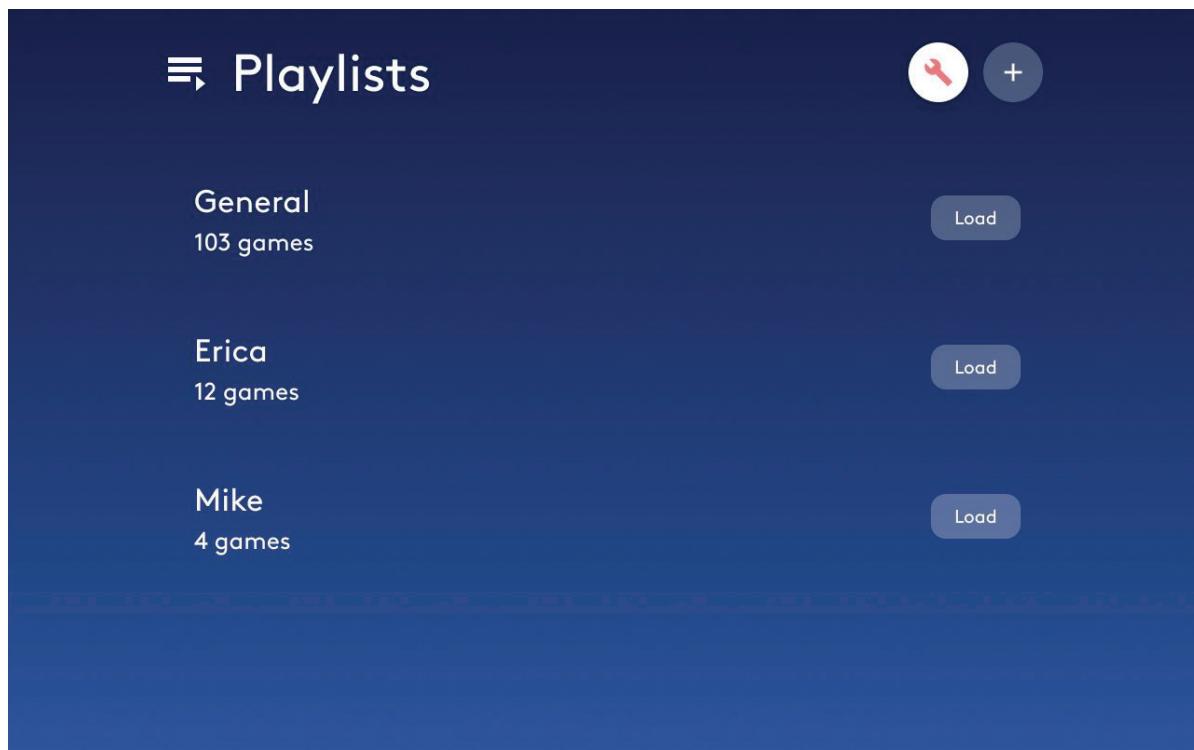
Duplicate all the **games and settings** from **another** playlist to this new one.

Simply check the **checkbox** and **select a playlist** from the drop down menu.



## 12. PLAYLIST / MANAGE PLAYLISTS / Edit Playlist Settings

Edit your **playlist settings** by selecting the **Edit icon** with the OK button on your remote control.



## 12. PLAYLIST / MANAGE PLAYLISTS / Edit Playlist Settings

Select the **Done button** once you've adjusted the settings.

Please note that the **General** playlist cannot be **renamed or deleted**.

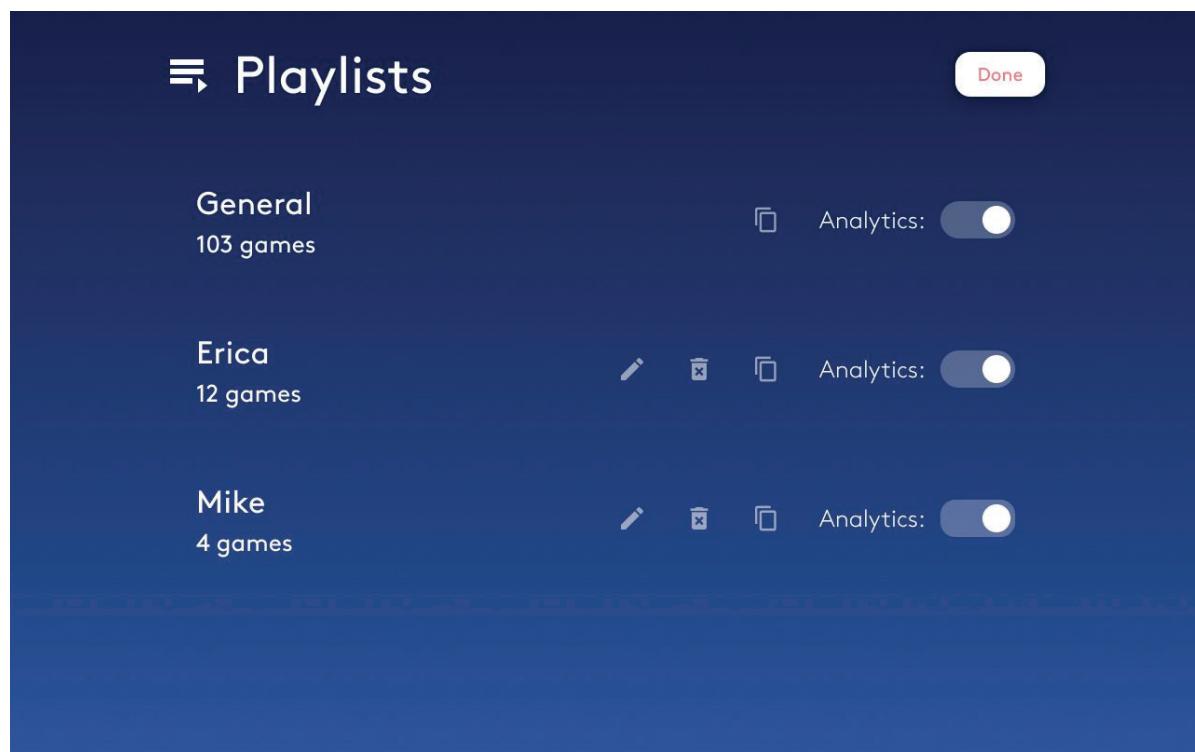
● **Enable analytics**

□ **Duplicate playlist**

Create a **new playlist** with this playlist's **games and settings**.

☒ **Delete playlist**

✍ **Rename playlist**



## 13. SCHEDULES

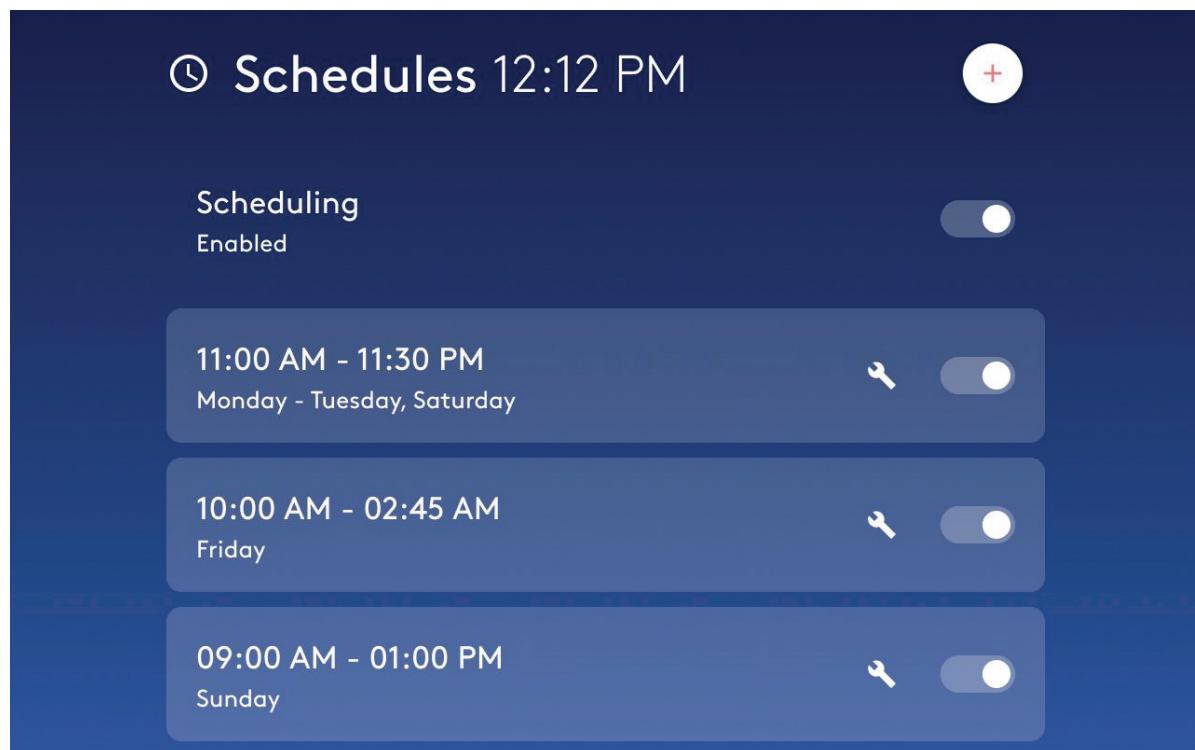
You can set **schedules** to automatically control your device's on/off times.

To create a schedule, go to **Schedules** in the **general menu**.

Any existing schedules will be shown in the **list**, and you can add as **many schedules** as you'd like.

### Please note

Schedules are cumulative. **For example:** If one schedule keeps the device active from **2-4 PM** and another from **3-6 PM**, the device will stay on from **2-6 PM**.



## 13. SCHEDULES

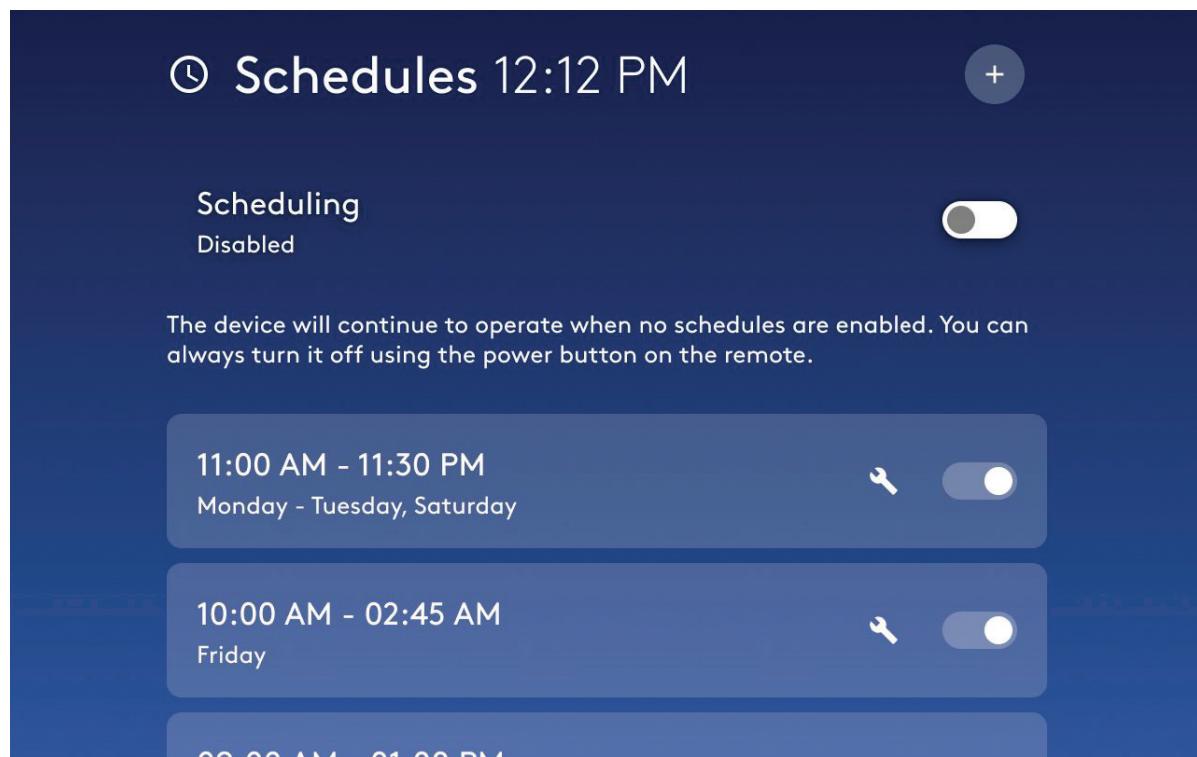
You can disable **scheduling** through the **toggle** above the list.

The device will continue to operate until you turn the projector off using the **power button** on your remote control.

### Please note

Scheduling only affects the **device's projector** - a schedule **cannot load a new playlist**.

The playlist loaded and set when the device entered sleep mode will be the one used when it awakes.



## 13. SCHEDULES

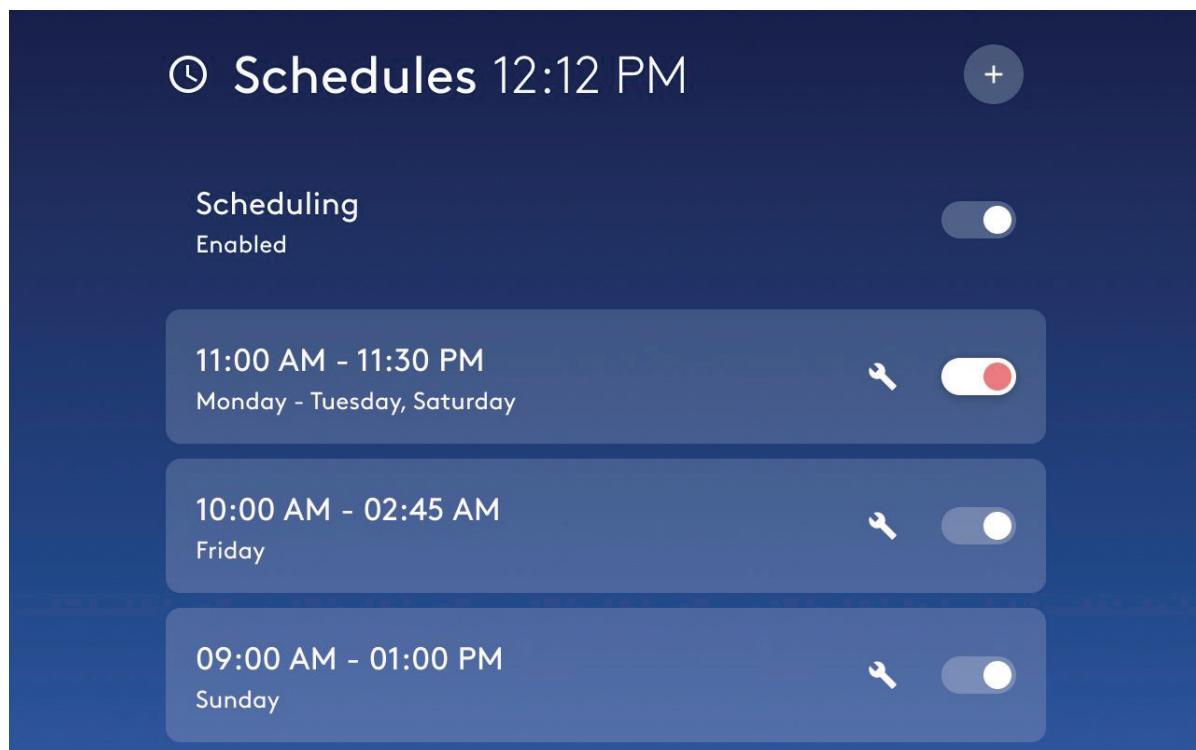
You can also control individual schedules.

### ● **Enable schedule**

**Disable** or **enable** a specific schedule by selecting its **toggle**.

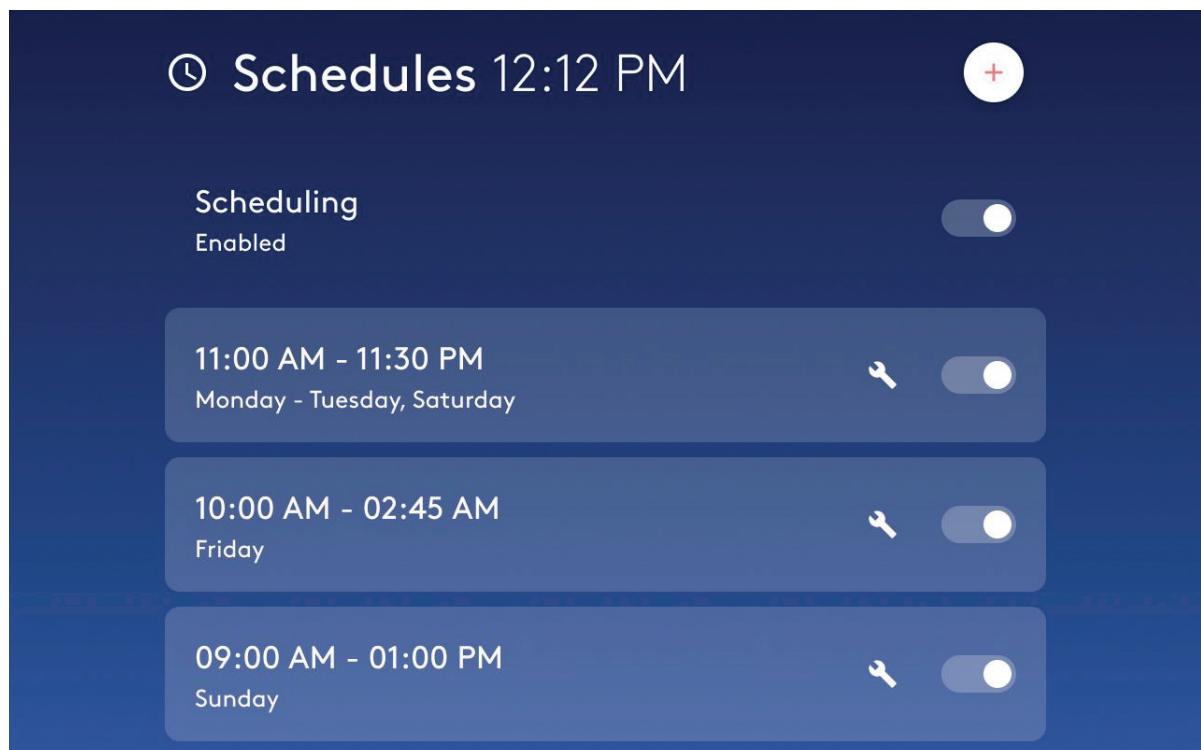
### ☒ **Edit schedule**

Select the **Edit icon** to **delete** a schedule or edit its **operating times** and **days**.



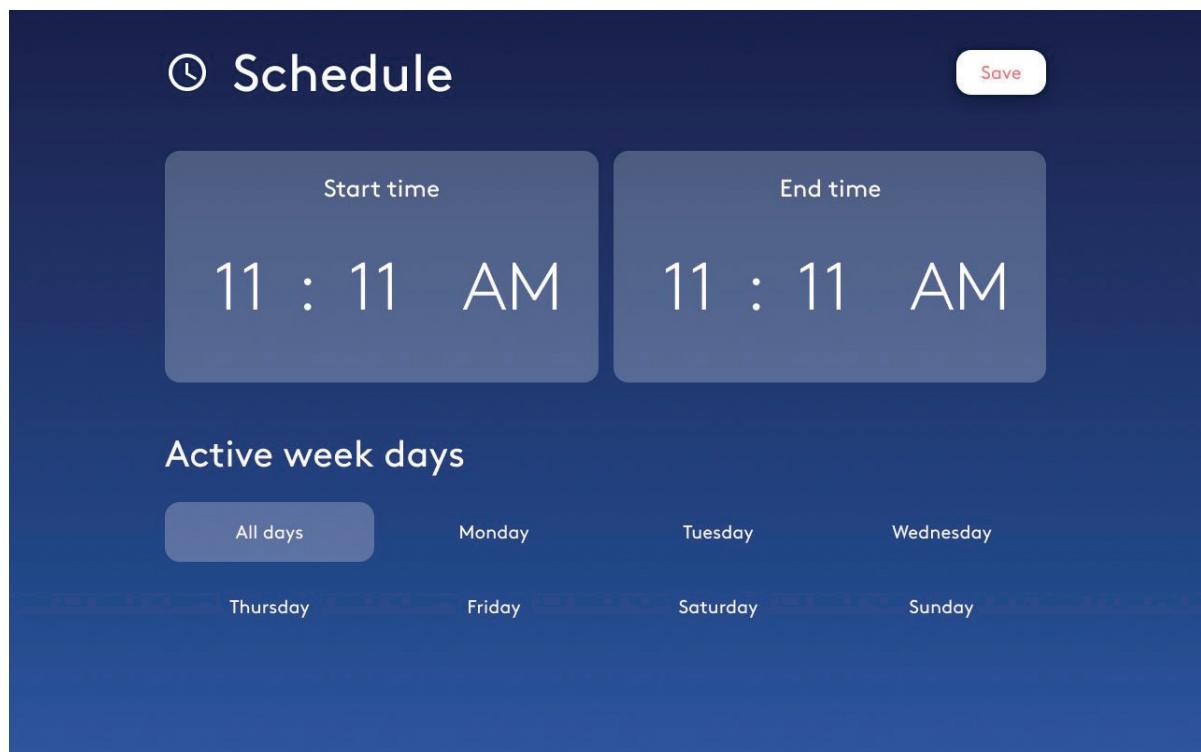
## 13. SCHEDULES / CREATE A SCHEDULE

To create a **new schedule**, simply select the **Add icon** at the top right corner with the **OK button** on your remote control.



## 13. SCHEDULES / CREATE A SCHEDULE

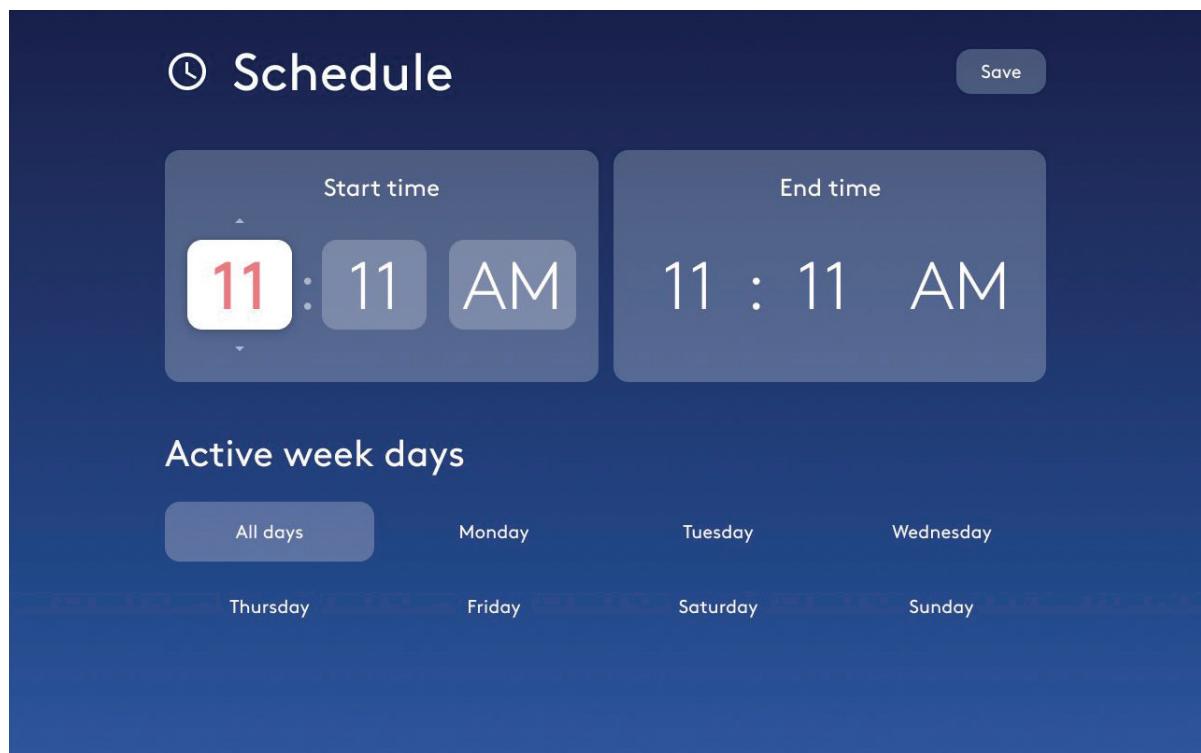
Edit the schedule's **Start** and **End** times, and select the **days of the week** it should run.



## 13. SCHEDULES / CREATE A SCHEDULE

To edit the **Start** and **End** times:

1. Move to the **time card** and select it with the **OK button** on your remote control.
2. Use the **Up** and **Down arrows** on your remote to change the time.
3. Use the **right** and **left arrows** to move between the hours, minutes and AM/PM.
4. **Exit** the time card using the **Back button** on your remote.



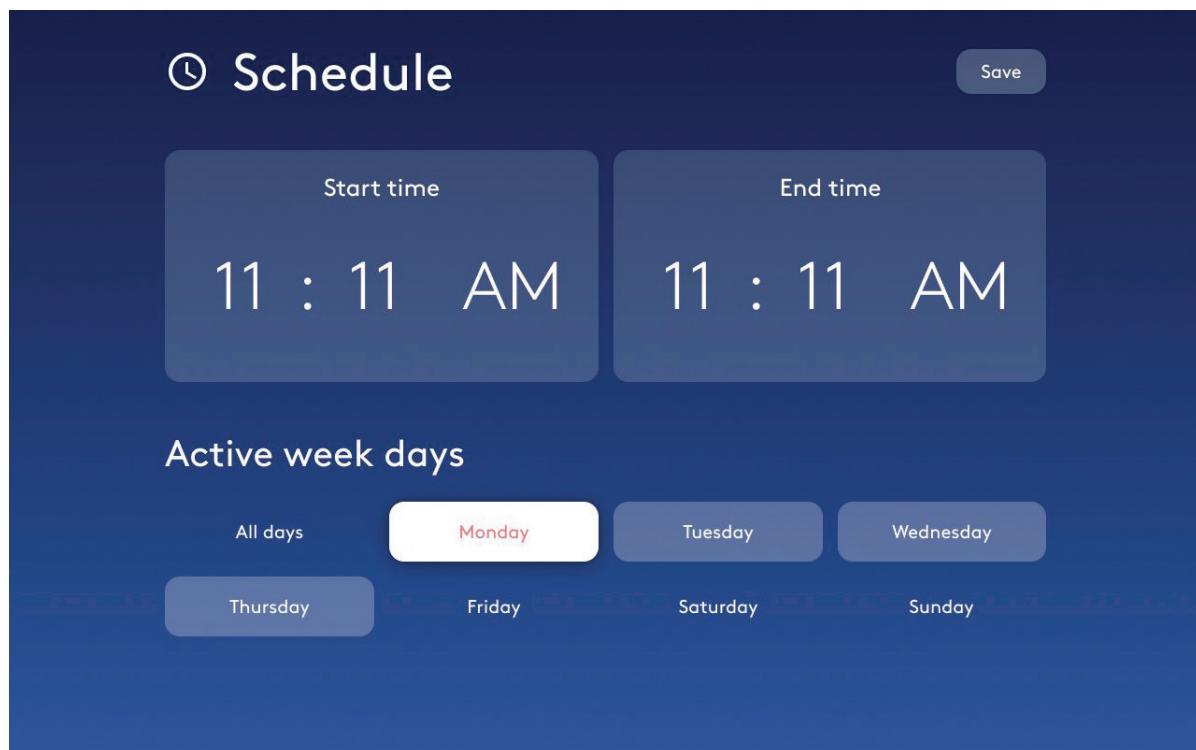
## 13. SCHEDULES / CREATE A SCHEDULE

Select the **days of the week** you'd like the schedule to operate.

New schedules are set to be active during **All days** by default.

Move to the desired day and **select** or **deselect** it using the **OK button** on your remote controller.

Select the **Save button** to finish.



## 14. SETTINGS

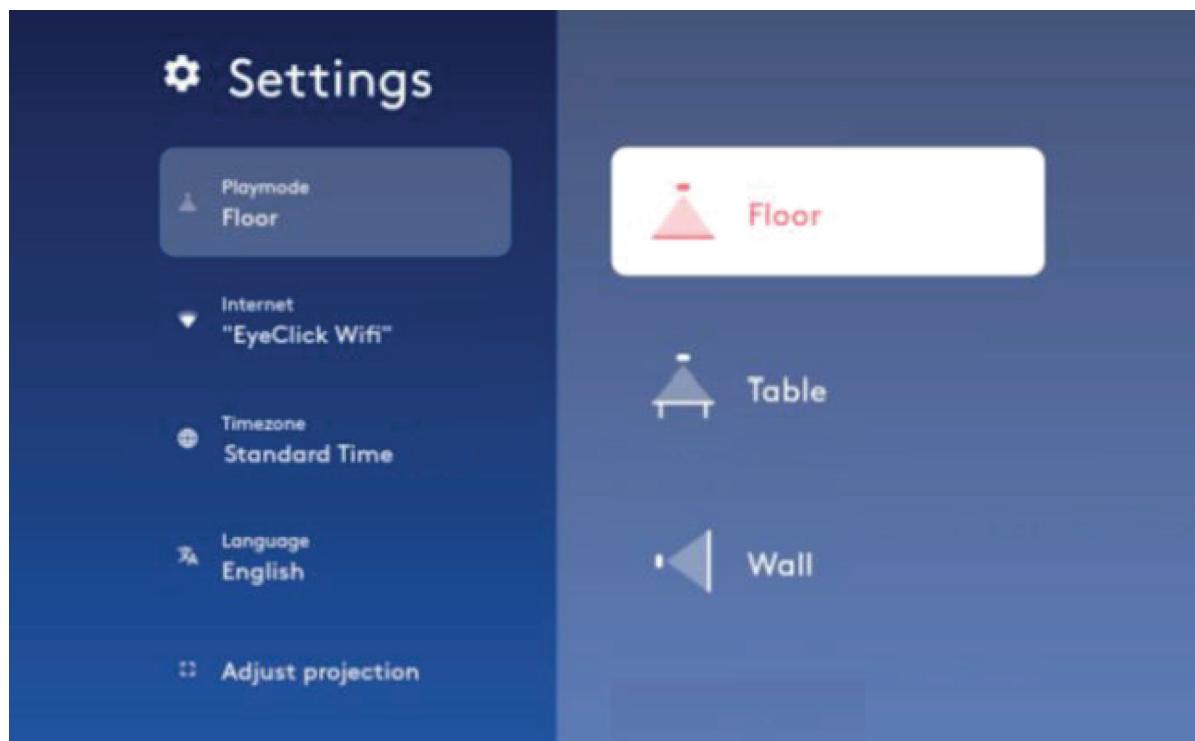
The settings area is divided into 2 sides:

### LEFT SIDE

A **list** of all the subjects and menus under settings. Browse them using the **Up** and **Down arrow buttons** on your remote control and select using the **OK button**.

### RIGHT SIDE

The selected subject's options and information.



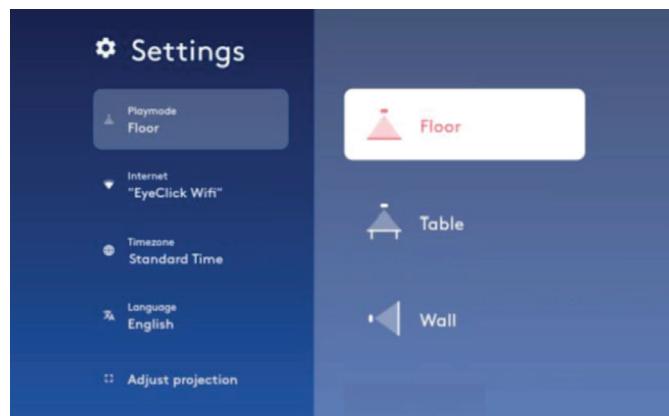
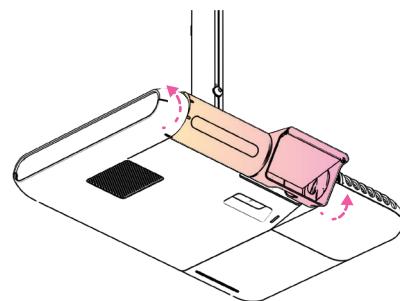
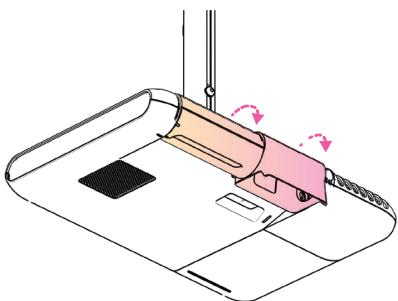
## 14. SETTINGS / PLAYMODE

The ceiling-mounted Beam has 3 projection modes - Floor, Wall and Table. In order to change from one mode to another, follow these steps:

Adjust the Beam to point in the desired direction for projection.

Select **Settings > Playmode** then select the preferred playmode and follow the instructions on the projected display. Select Set Playmode

At this stage, avoid adjusting the keystone scale unless the projected image isn't rectangular. Once done, click Done and proceed to set **calibration**. This may take a few minutes. Ensure the surface is clear of any objects or people.



## 14. SETTINGS / INTERNET

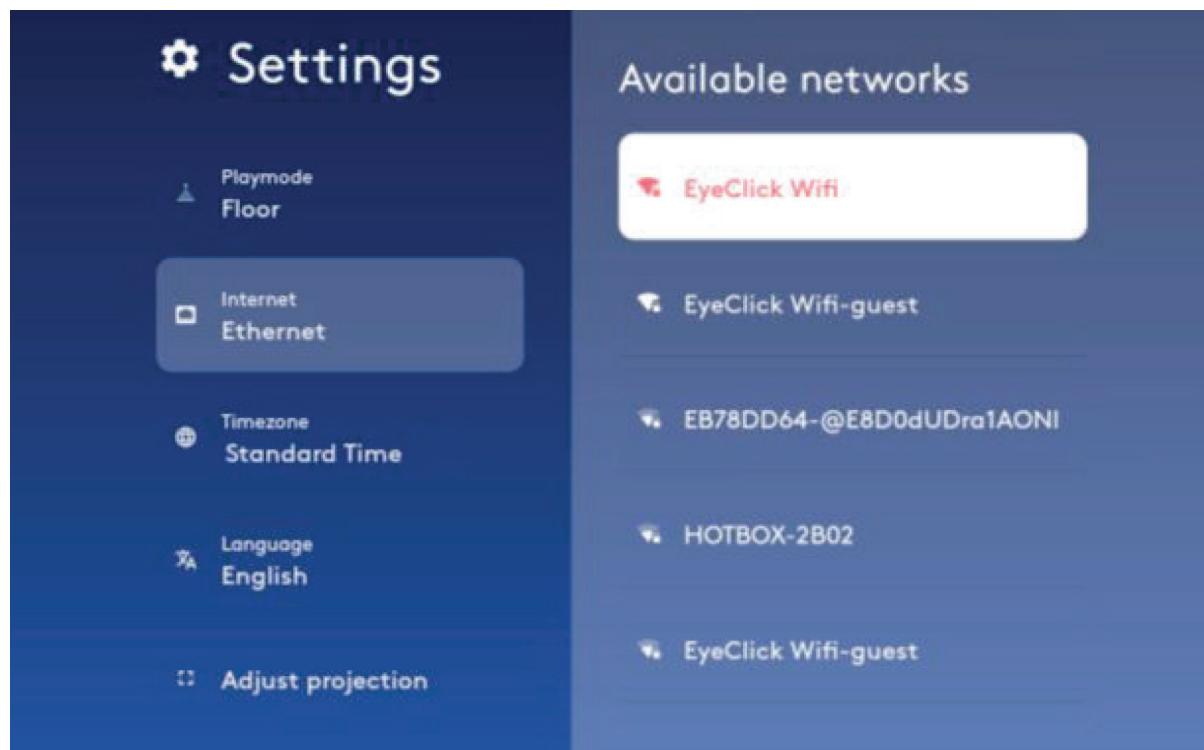
The **currently used** internet network will appear at the **top**.

Browse the **available networks** list using the **arrow buttons** on your remote control and pick a network to connect with using the **OK button**.

### Please note

You may be required to provide a **password** when connecting to an internet network.

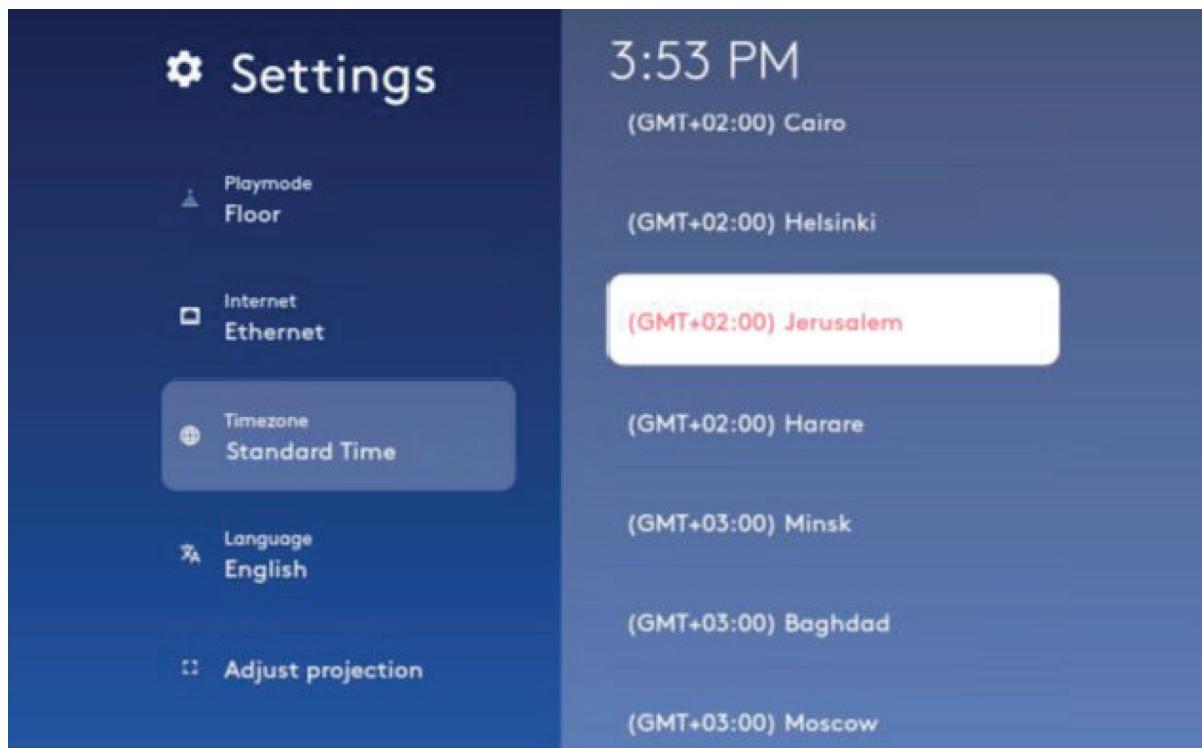
A **physical connection** using an **Ethernet cable** is recommended.



## 14. SETTINGS / TIMEZONE

You can set a different **Timezone** for your device.

Browse the list using the **up** and **down arrows** on your remote control, and select using the **OK button**.



## 14. SETTINGS / ADJUST PROJECTION

You can also adjust the device projection:

### • **Adjust Projection Keystones**

If the projection is **skewed**, straighten it by moving its **corners**.

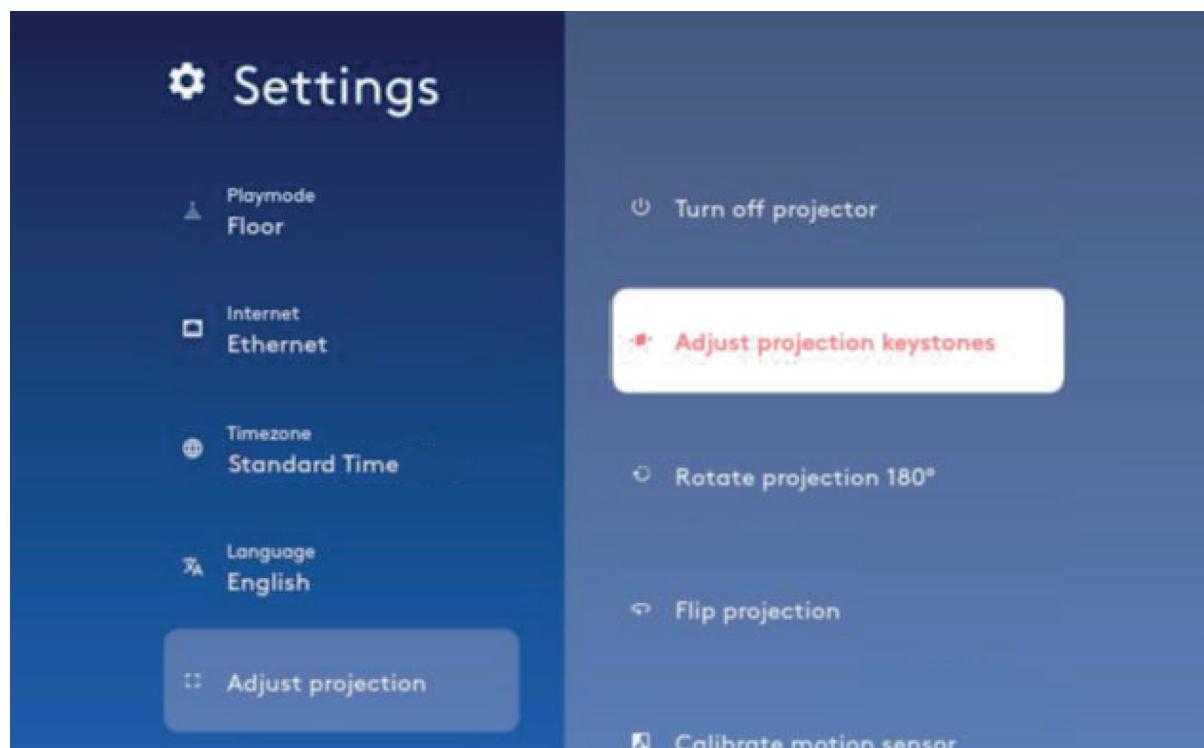
### **Rotate projection 180°**

### **Calibrate Motion Sensor**

Run auto-calibration to ensure accurate **responsiveness** during interaction.

### **Fit Projection to Table**

Fit the projection to a **rectangular** or **circular** table top. This is **only available** when the device is set to the **Table** playmode.



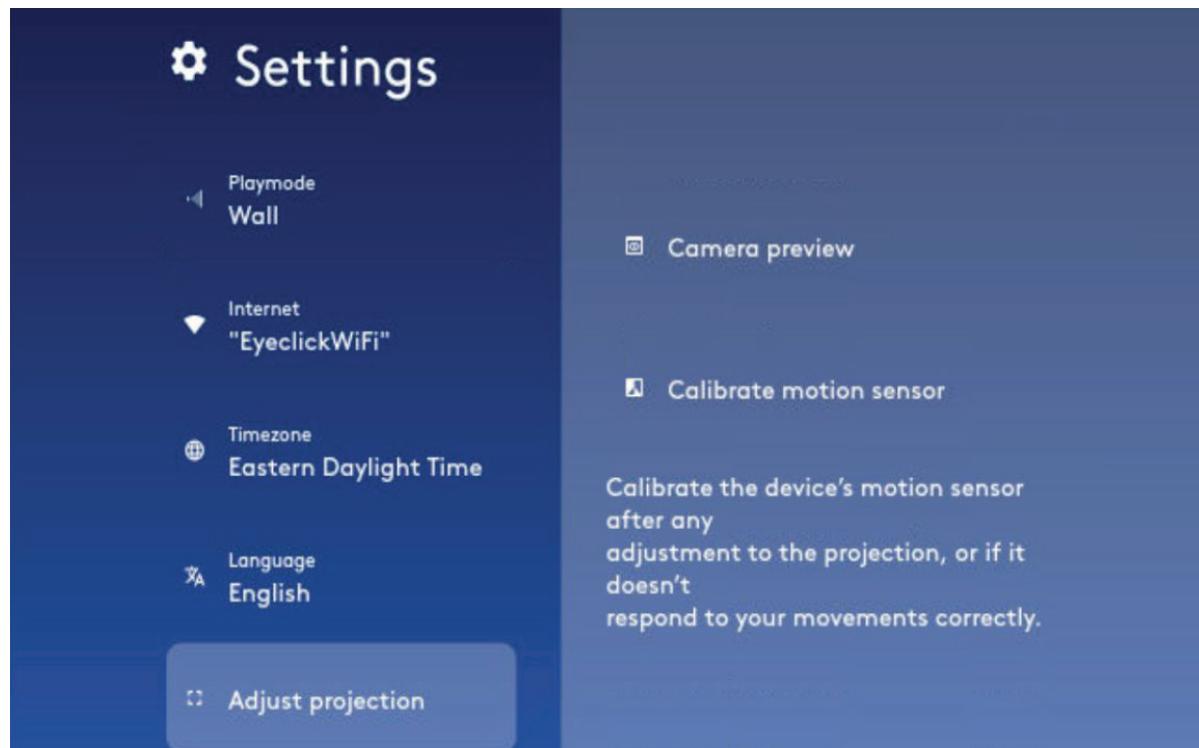
Please note

**Calibrate** the device's motion sensor after **any adjustment** to the **projection**, **projection surface**, or if the device **doesn't respond** to your movements correctly.

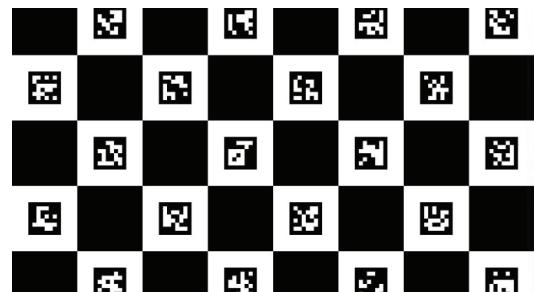
## 14. SETTINGS / CALIBRATION

If the motion sensors are not responding well or any adjustments have been made to the projection display, we will calibrate the devices motion sensors following these steps :

Press the settings button and then Settings> Adjust Projection> Calibrate Motion Sensor > Calibrate



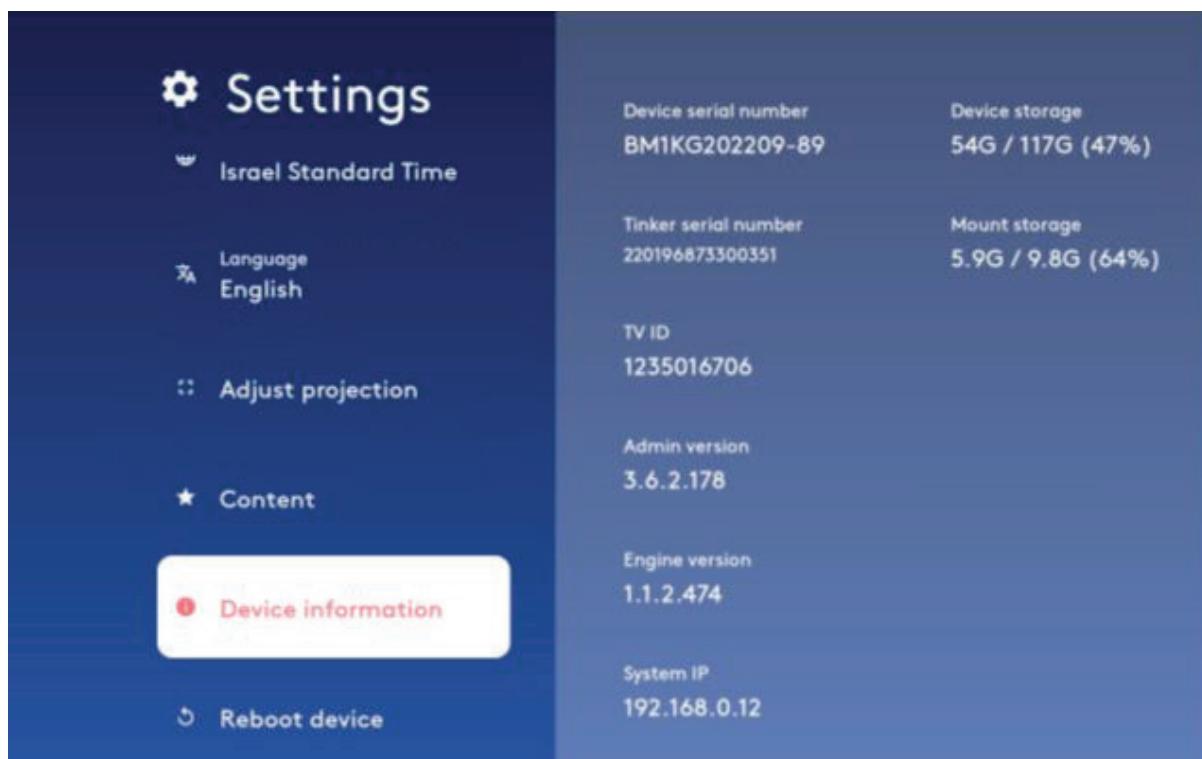
When the Calibration starts a black and white screen will appear, wait a few second until the menu screen reappear. In order for the calibration to work, it is important to keep the surface **clear of objects** and people during the calibration process.  
For example a chair, table or hand movement can disrupt the calibration process.



## 14. SETTINGS / DEVICE INFORMATION

View **information** regarding your device.

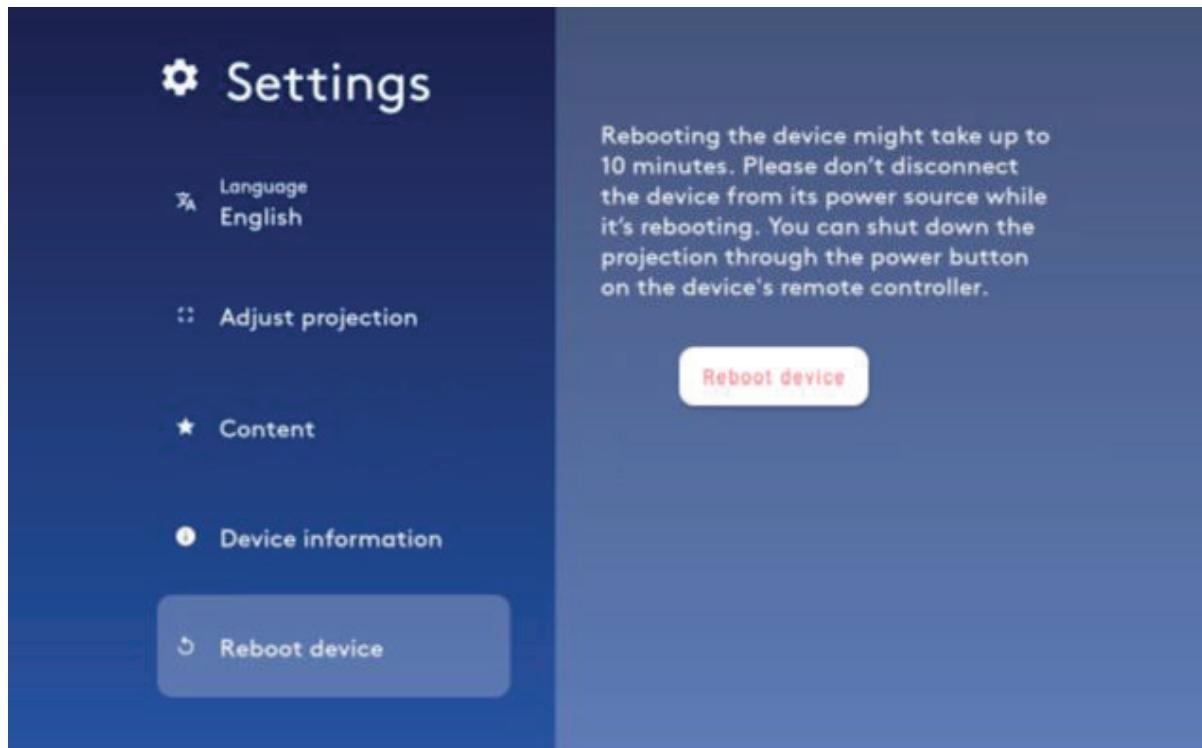
When contacting our **support team**, this is where you might be asked to look.



## 14. SETTINGS / REBOOT DEVICE

If needed, you may **reboot** your device here.

Remember that you can shut off the device's **projector** and enter it into **sleep mode** by simply pressing the **Power button** on your remote control.



# 15. TROUBLESHOOT

## I HAVE NO SOUND

1. The **volume** can be increased by pressing the volume **up button**  , which will display the current volume level in the system, and additional presses will raise the sound to the desired level.
2. To reset the system (see performing a system reset).

## HOW TO EXIT AN ACTIVITY AND RETURN TO THE ACTIVITY

### SELECTION SCREEN?

1. Pressing the **home** button  will return you to the activity selection screen (either from an activity or from the settings screen).
2. If the home button does not return the game selection menu, a **system reset** must be performed (see performing a system reset).

## THERE IS NO ACCESS TO THE GAMES

If you do not see any games after about a minute from the system startup, you need to perform a **system reset** (see performing a system reset).

## PERFORMING A SYSTEM RESET

1. If necessary, you can reset the system by pressing the **settings** button on the remote.
2. In the menu that opens, click on the **gear icon**  (Settings).
3. Use the arrow buttons to navigate to Reboot device and press the **Reboot device** button .

## THE TOUCHSCREEN IS NOT WORKING

1. If necessary, you can reset the system by pressing the **settings** button on the remote.
2. In the menu that opens, click on the **gear icon**  (Settings):

- Press the **settings** button on the remote.
- In the menu that opens, click on the **gear icon** (Settings).
- Use the **arrow buttons** to navigate and press **Adjust Projection**.
- Select **Calibrate Motion Sensor** and press OK on the remote. While calibrating, it is important to keep the projection area clear (without objects or people in the projected space). The process should take about a minute (as long as the colored screen is projected). Once completed, you can return to the main menu and use your device as needed.

## **UPDATES ARE NOT BEING RECEIVED FOR THE SYSTEM**

For regular operation and to receive software updates, the system must be consistently connected to the **internet**. You can check if you are connected and connect in a few simple steps:

1. To connect to the internet, you need to enter the **settings** by pressing the settings button on the remote .
2. In the menu that opens, click on the **gear icon** (Settings).
3. Use the **arrow buttons** to navigate to the Internet tab.
4. You can view the status of the connections and, if necessary, select the **WiFi network** you want to connect to and enter the password.

## **THE PROBLEM IS STILL NOT RESOLVED. WHAT SHOULD I DO?**

In order for us to provide quick service, please have the **serial number** of the device ready. With the serial number, the service representative will be able to connect to your device remotely and address the issue.

1. Enter the system settings.
2. Use the arrow buttons to navigate to the **Device Information** tab.
3. Under the title **Tinker Serial Number**, you will find a number that you need to provide to the service representative.

## 16. EYECLICK PRODUCT WARRANTY

This Warranty constitutes an integral part of EyeClick's ("Company") Purchase Order and supersedes any and all other warranty terms and conditions.

**IMPORTANT:** By using your Company-branded hardware and/or third-party hardware provided by Company and/or Company-branded software ("Company Product" or "Product") you agree to be bound by the terms of the Company limited warranty (the "Warranty") as set out below. Do not use your product until you have read the terms of the warranty. If you do not accept and agree to the terms of the Warranty, do not use the Product.

### WHAT IS COVERED BY THIS WARRANTY

Company warrants the Company Product from the date of delivery for a period of (the "**Warranty Period**"):

#### 1. Hardware:

- One (1) year limited Warranty for the Product hardware
- Three (3) months limited Warranty for the Projector Lamp (under manufacturer's warranty).

**2. Software:** One (1) year Warranty, during which, you shall be entitled to receive access to free software updates released by Company.

After the first year, the Warranty Period may be extended subject to the terms and fees as will be defined by Company at that time. In any case you are and will remain signed up and paying Subscriptions (as defined in the Terms and Conditions of Purchase) which specifically includes warranty and maintenance, the applicable Warranty will be extended automatically for the duration of the paid Subscription. Notwithstanding the aforesaid, the Warranty Period shall apply only when used in the manner for which it was designed, and when conforms substantially to its end-user manual and other documentation delivered with the Product directly or via its app and prevailing at the time of delivery.

### WHAT IS NOT COVERED BY THIS WARRANTY

EXCEPT FOR THE LIMITED WARRANTY EXPRESSLY PROVIDED ABOVE, COMPANY PROVIDES THE PRODUCTS ON AN "AS-IS" BASIS AND MAKES NO WARRANTIES WITH RESPECT TO ANY PRODUCT AND EXPRESSLY DISCLAIMS ANY AND ALL

STATUTORY AND IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION WARRANTIES OF TITLE, MERCHANTABILITY, ERROR-FREE, NON-INFRINGEMENT, FITNESS FOR INTENDED OR PARTICULAR PURPOSE OR WILL MEET ANY REQUIREMENTS, EXPECTATIONS OR ACHIEVE ANY SPECIFIC RESULTS. The Company does not warrant that the operation of the Company Product will be uninterrupted or error-free. The Company is not responsible for damage arising from failure to follow instructions relating to the Company Product's use, or from maintenance or other services not performed by Company or a Company Authorized Service Provider ("EASP"). THIS LIMITED WARRANTY DOES NOT APPLY: (a) to consumable parts, such as batteries or protective coatings that are designed to diminish over time, unless failure has occurred due to a defect in materials or workmanship; (b) to cosmetic damage, including but not limited to scratches, dents and broken plastic on ports; (c) to damage caused by use with another product; (d) to damage caused by accident, abuse, misuse, liquid contact, fire, earthquake or other external cause; (e) to damage caused by operating the Company Product outside of normal use; (f) to damage caused by service (including upgrades and expansions) performed by anyone who is not a representative of Company or an EASP; (g) to a Company Product that has been modified to alter functionality or capability without the written permission of Company; (h) to defects caused by normal wear and tear or otherwise due to the normal aging of the Company Product ; (i) to defects caused by unlawful installation of the Company Product not in accordance with its formal Installation instructions, or (j) if any serial number has been removed or defaced from the Company Product.

## **IMPORTANT RESTRICTION FOR COMPANY SERVICE**

The Company may restrict warranty service for its Products to the country where Company or its Authorized Distributors originally sold the Product.

## **YOUR RESPONSIBILITIES**

Before receiving Warranty service, Company or its agents may require that you furnish proof of purchase details, respond to questions designed to assist with diagnosing the service required and follow Company's procedures for obtaining Warranty service.

Company may install system software updates as part of Warranty service that will prevent the Company Product from reverting to an earlier version of the system software.

## **WHAT WILL COMPANY DO IN THE EVENT THE WARRANTY IS BREACHED?**

If during the Warranty Period you submit a valid claim to Company or an EASP,

Company may, at its sole discretion, and as your sole and exclusive remedy, use reasonable commercial efforts to either (i) repair the Company Product or part using new or previously used parts that are equivalent to new in performance and reliability, or (ii) replace the Company Product or part with a device that is at least functionally equivalent to the Company Product and is formed from new and/or previously used parts that are equivalent to new in performance and reliability. Company reserves the right to change the method by which Company may provide Warranty service to you, and your Company Product's eligibility to receive

a particular method of service.

When a Company Product or part is replaced any replacement item becomes your property and the replaced or refunded item becomes Company's property.

## **HOW TO OBTAIN WARRANTY SERVICE**

If in the scope of the Warranty Period - Please contact a Company representative at [USAsupport@eyeclick.com](mailto:USAsupport@eyeclick.com) or an EASP. A Company representative or an EASP will help determine whether your Company Product requires service and, if it does, will inform you how Company will provide it.

## **GENERAL**

No Company reseller, agent, or employee is authorized to make any modification, extension, or addition to this Warranty. If any term is held to be unlawful or unenforceable, the legality or enforceability of the remaining terms shall not be affected or impaired.

No waiver of any default or breach, by any party, shall be deemed to be a waiver of any subsequent default or breach, by that party. You may not deduct or set-off for any reason whatsoever.





---

## CONTACT US

We hope you found this guide informative and helpful.  
If you have any further questions, please don't hesitate to contact us.

✉ [eyeclickusa@eyeclick.zohodesk.com](mailto:eyeclickusa@eyeclick.zohodesk.com)

📞 +1 (914) 219 0279   📞 +1 (650) 582 3535

---

## THANK YOU!